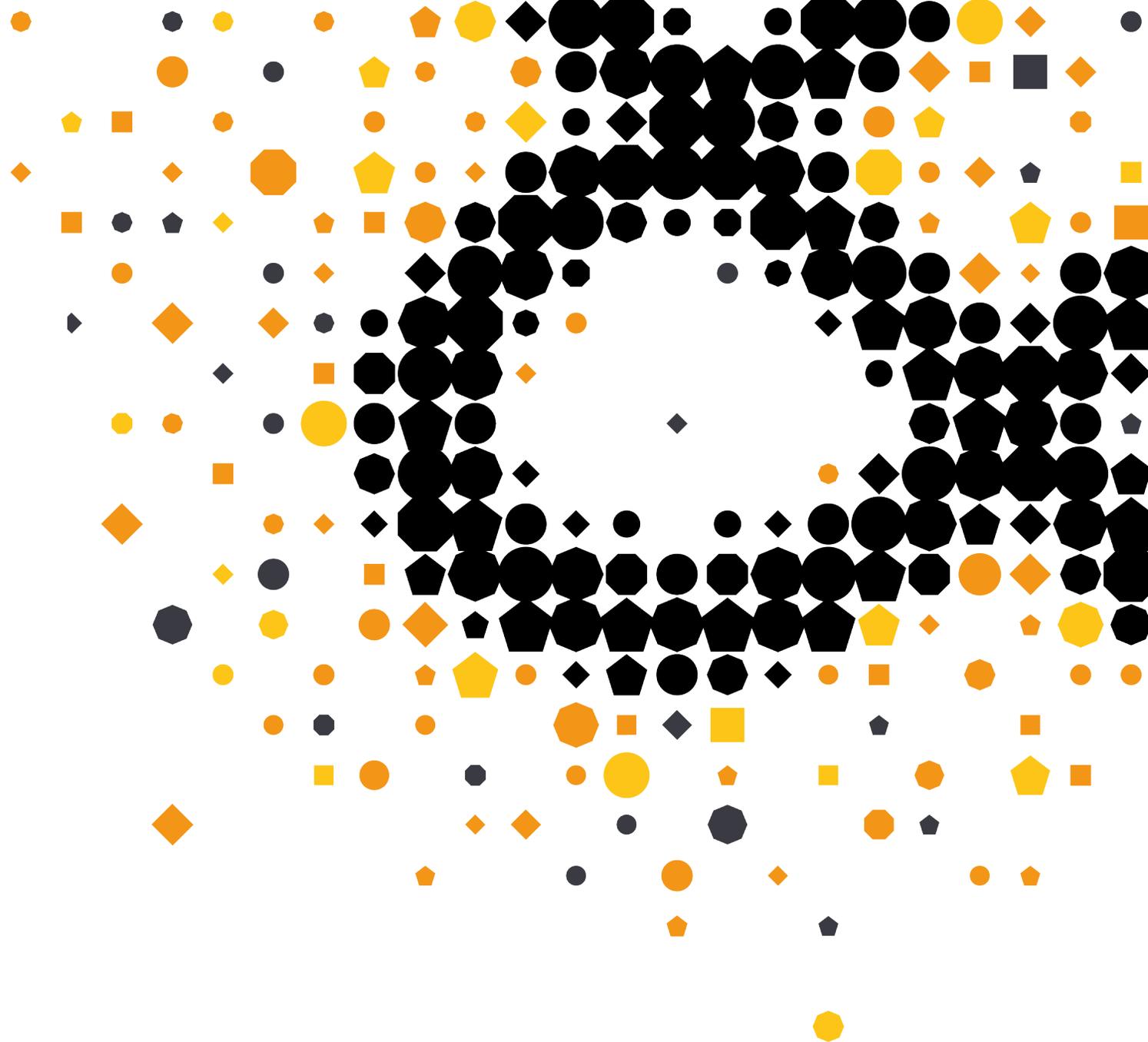


ILM Quarterly Customer Update

5th April 2023



Housekeeping



This session is being recorded

The session is being recorded, which will be sent to all attendees after the webinar.



Everyone is on mute

Everyone is on mute.



Questions

Please add your questions into the question function on the control panel. We will endeavour to answer all questions.



Slides

The slides will be sent to all attendees alongside the recording after the webinar.



If the session cuts off

Please use the original webinar link to gain access back into the session. To join over the telephone, select "Phone Call" in the Audio pane and the dial-in information will be displayed.

Speakers



Joseph Ballantine
ILM Industry Manager



E: Joseph.Ballantine@i-l-m.com

Jill Hansen
ILM Technical Advisor



E: Jill.Hansen@i-l-m.com

Karen Egan
ILM Technical Advisor



E: Karen.Egan@i-l-m.com

Julie Rowlett
ILM HE Partnership Manager



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Guest Speaker

Shamsul Gani

Agenda

1. Welcome (5 mins)
2. Associate Opportunities (5 mins) Joe
3. Progress update on the review of the L6 and L7 Qualifications (10 mins) Jill
4. Supporting you (10 mins) Karen
5. Our Digital Credentials Service (10 mins) Shams
6. Thought Leadership Events (10 mins) Julie
7. EPA Panels (5 mins) Jill
8. Q&A (15 mins) All



Associate Opportunities

Joe



The benefits of being an Associate

- Works alongside other commitments/jobs
- Excellent learning and development
- Lots of opportunities – various roles available
- Join a growing team of associates across the business
- Give back to your industry



What are the roles?

External Quality Assurer
(EQA)

External Assessor
(EA)

Markers
Examiners
Scrutineers
Reviewers
(Various)

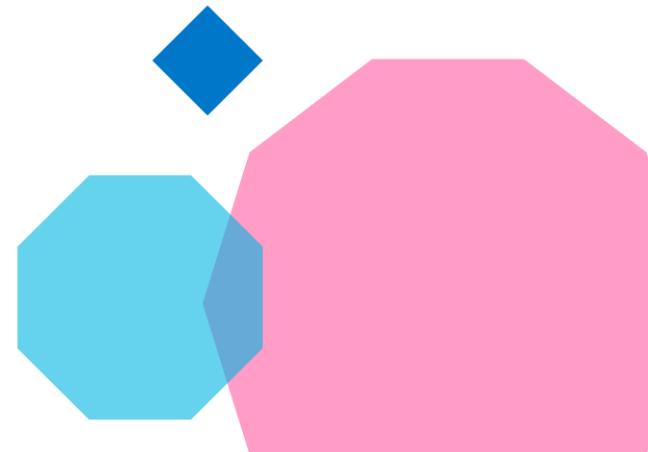
Moderators
Principal Moderators
TQAs
(T Levels)
(Moderators)

Independent
End-point Assessor
(IEPA)

Lead Independent
End-point Assessor
(LIEPA)

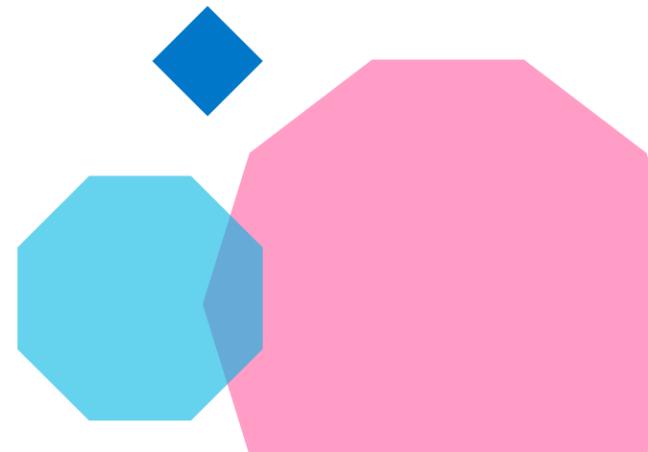
Employer Contributors
(Various)

New Roles & Opportunities Added All The Time



Key Reminders

- These are Associate Roles, so work volumes vary.
- Look at all sections and tabs of the Associate Vacancies Website – lots of opportunities/constantly changing.
- Your application must map to the person specification – clearly showing how you meet the requirements.



Interested?

Want to find out more about roles?

Visit our [Associate vacancies site](#)

- Person specification
- Task profiles
- How to apply
- Guidance notes
- Templates



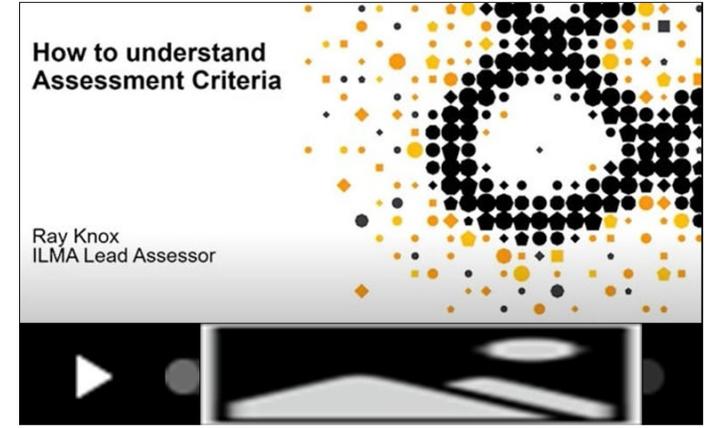
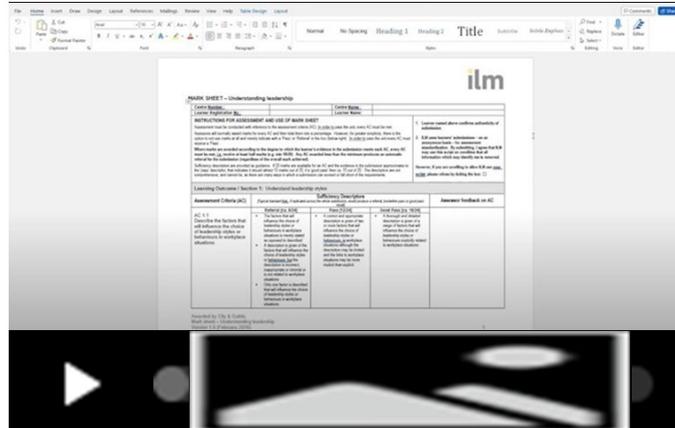
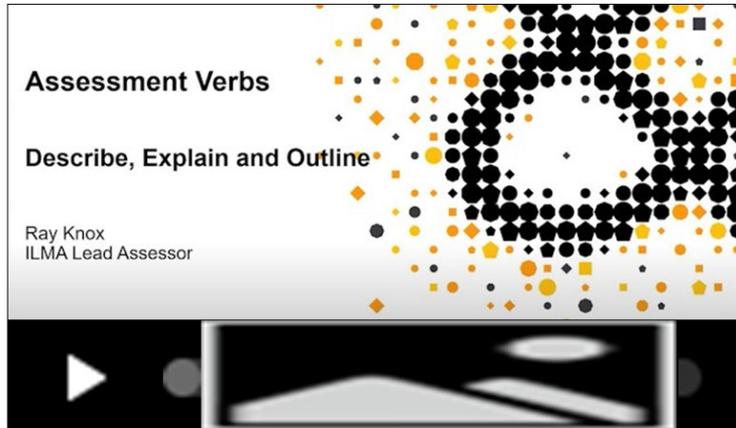
Qualification review update

Jill

Customer Support materials and events

Karen

Support for our Qualifications



ILM Assessment Verbs

Understanding Assessment Criteria

How to understand ILM Assessment Criteria



Customer events

Standardisation

ILMA Centres Only

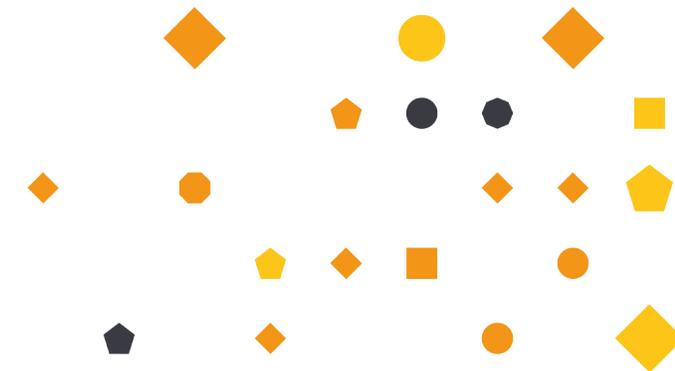
- 29th March – L2 & 3 Leadership & Management
- 24th May – L5 Coaching & Mentoring
- 14th June – L5 Leadership & Management

All Centres

- 7th June – L2-5 Leadership & Management VRQ Standardisation – Burntwood
- [Follow the link to make your booking](#)
- Coaching and Mentoring Network - Online

Management & Administration T Level Providers' Support

- Online and face to face events for
 - In delivery
 - Pre-delivery (starting September 2023)
 - [Follow this link to find out more](#)



Support for Apprenticeships

Ongoing 1:1 support for centres

Jill and Karen (contact details on slide 3)

Recordings of past webinars on our website

[ILM Event Recordings \(i-l-m.com\)](https://www.ilm.com/ilm-event-recordings)

Coming soon

Hints and Tips on successful EPA

5 minute recorded discussions on

- **Portfolios**
- **Presentations**
- **Professional Discussions / interviews**

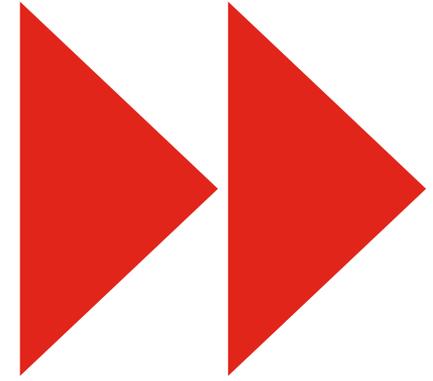


Digital Credentials

Samsul Gani



Are you unleashing the full power of digital credentials?



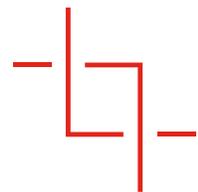
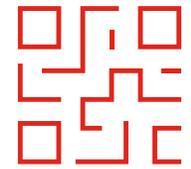
Allow learners to share their achievements and validate skills in real time, anywhere, anytime, and with anyone!

Why choose a digital credential?

Digital credentials are the currency of the emerging workforce, bringing a common language to knowledge, skills, and abilities regardless of whether they were learned on the job or in the classroom.

Delivered as a digital badge or certificate after completion of a learning course, these digital credentials give students flexible ways to learn marketable skills that will help them land a job and succeed once hired.

More than a line on a resume, digital credentials provide verifiable proof of a certain level of proficiency in a specific skill. These could be hard or soft skills. Either way, a learning program that allows students to learn marketable skills that prepare them for employment is a must-have for any institution of higher education that is trying to attract new students.



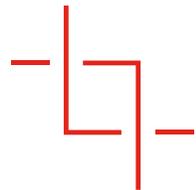
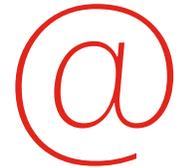
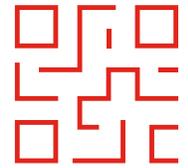
What is a digital credential?

Digital credentials are digital forms of recognition issued by education institutions as proof of authenticity, achievements, and learning.

Digital credentials are a verified, data-rich proof of competency. They allow anyone to quickly see and confirm that someone who has earned that credential can do exactly what they say they can do. Digital credentials are not the gamified version of achievement, but rather a snapshot of learning and achievement in verified form.

A digital credential contains comprehensive data including who has earned the credential, learning evidence and who has issued it. All this information is packed into an image file that can be displayed via online CVs and social networking sites.

In function, these are no different from paper credentials. As you would present your passport or a driving license, you need to prove the necessary qualification when you apply for a new job.



Are you ready for a digital future?

Digital credentials are poised to replace traditional resumes as the primary signal of achievement of learning due to their increased functionality.

Digital credentials can also be issued to mark other achievements or learning, such as bootcamps, a series of courses, apprenticeships or an assessment.

Unlock opportunities by enabling your learners or employees to share their credentials and highlight the skills and qualifications they've achieved.

In today's world dominated by online apps, web pages, and social media, you need to present proof instantly.

With over 57 million digital credentials issued globally, there are learners all over the world who rely on their verified skills to get jobs, get promotions, or to simply learn something new.



Why choose a digital credential over a paper certificate?

Each credential is packed with information:

- Programme or qualification title
- Detailed course description
- Additional programme information
- Skills and knowledge associated
- Earning criteria
- Date of issue
- Date of expiry
- Links to the qualification handbook
- Links to other government department information
- Creating pathways to jobs



The key benefits of digital credentials

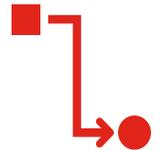
For learners

- Receive a digital credential alongside a paper certificate
- Can be verified immediately by an employer online with the click of a button
- Can be added to email signature, CV or website
- If self-employed can be promote on their company website
- Easily shared on a variety of social media platforms
- Links to job opportunities through metadata skill tags



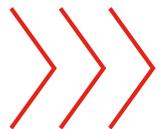
For centres

- No additional cost to centres
- Helps promotes progression to next qualification and/or job opportunities
- Assist learners in promoting their skills and achievements to a wide network of potential employers
- Can help track milestone achievements
- The greener choice

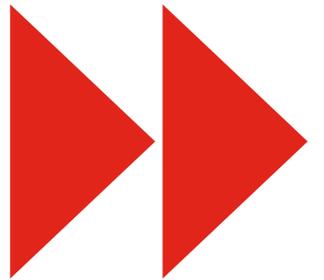


For employers

- Provides access to real-time, complete, and trustworthy information—anytime, anywhere
- Criteria achieved by the individual easily accessible
- Can search for potential talent to fill skills gaps
- No additional cost to employers



Now that you understand the benefits of **digital credentials** are you ready to be part of this exciting journey?



Thought Leadership Events

Julie



Thought leadership events

MARCH EVENTS

Recordings available: www.i-l-m.com/news-and-events/events/recordings

- Transformational change through systems thinking
With consultants Jim Scholes and Martin Parr
- Leading into the future and the concept of 'unleadership'
With Carol Jarvis (UWE) and Jane Hadfield (Health Education England)

UPCOMING

Register: www.i-l-m.com/news-and-events/events

- Leading in uncertainty
Dr Charlotte von Bülow and Dr Peter Simpson (UWE): 15 May, 11am



EPA Panel Changes

Jill



Level 5 Operations/Departmental Manager V1

- **Panel for the Project Presentation and Q&A - now optional**
- **Documents revised and uploaded**
- **EPAPro message added**



Level 6 Chartered Manager Degree Apprenticeship

- Panel now removed
- Documents are in the process of being revised
- EPAPro message added



22-23

Next customer update webinar

5th July 2023



Questions answers



Keep in touch

- **Register** to receive the latest 'Funding' and 'Leadership and Management' updates here:

i-l-m.com/email-updates

- **Join the conversation, follow us across our social media channels:**



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Thank you

