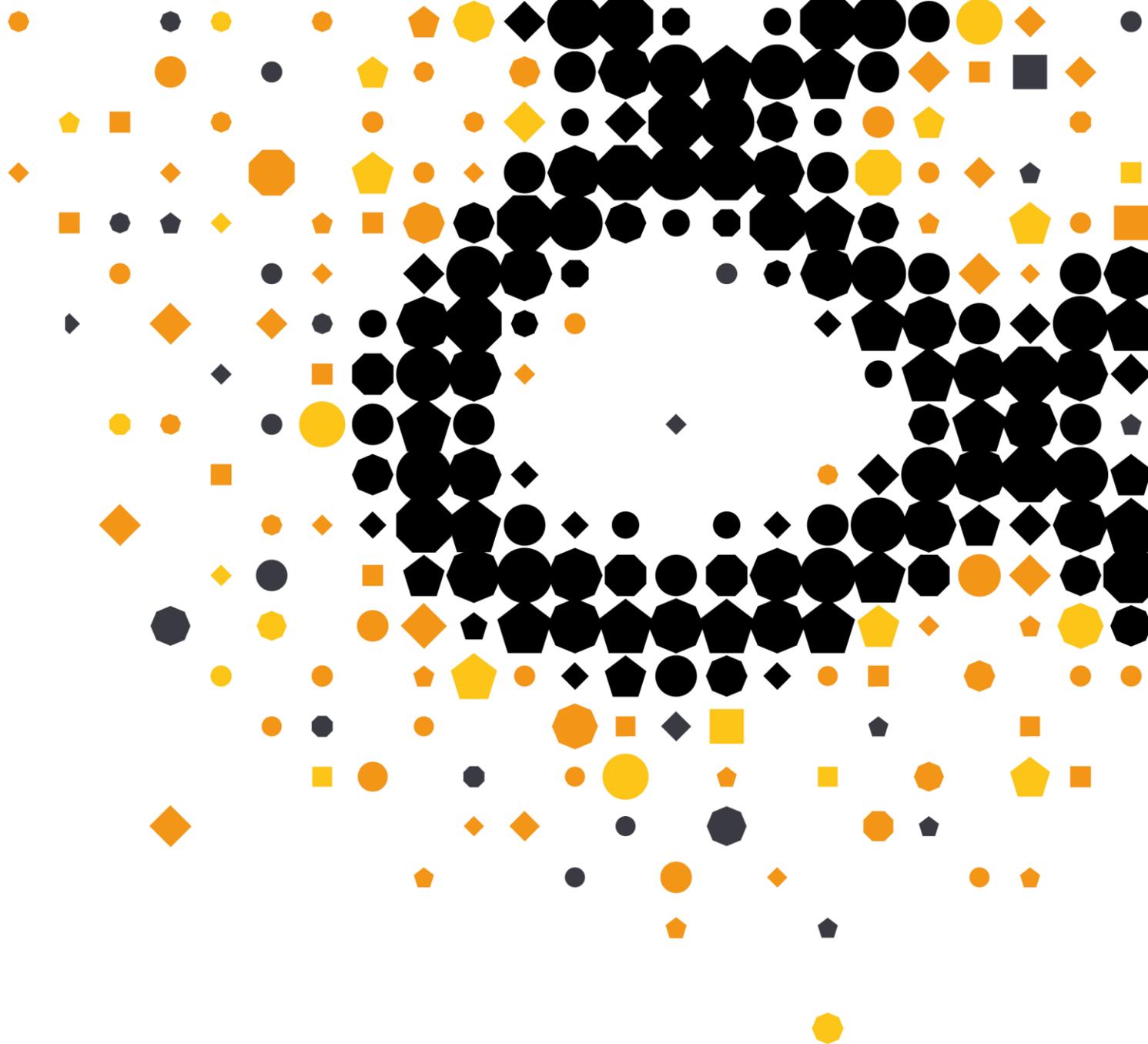


ILM Quarterly Customer Update webinar

5 July 2022



Housekeeping



This session is being recorded

The session is being recorded, which will be sent to all attendees after the webinar.



Everyone is on mute

Everyone is on mute



Questions

Please add your questions into the question function on the control panel. Will we endeavour to answer all questions.



Slides

The slides will be sent to all attendees alongside the recording after the webinar



If the session cuts off

Please use the original webinar link to gain access back into the session. To join over the telephone, select "Phone Call" in the Audio pane and the dial-in information will be displayed

Speakers

Joseph Ballantine
ILM Industry Manager



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ILM Technical Advisor



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Relationships and
communities Manager



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Polly Rowe
Senior Impact, Programme
& Engagement Manager



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Agenda

1. City & Guilds Foundation (15 mins)
2. ILM Assessment Service update (10 mins)
3. Qualification and apprenticeship update (15 mins)
4. General reminders (5 mins)
5. Q&A (10 mins)



Introducing you to the City & Guilds Foundation



ILM Webinar
July 2022

Part of City & Guilds: amplifying the purpose through high impact social investment, recognition and advocacy programmes



Our charitable purpose underpins everything we do,
and helps us have more of an impact



Grant funding for social programmes that help remove barriers for people to secure lasting employment



Celebrating best practice through various awards & recognition programmes



Bringing people together through our networks to champion skills development, and make a difference

Social investment: grant funding to support people with barriers in developing skills to help them secure further education, employment or training

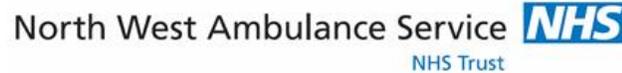


Individual bursary programme supporting people in financial need to develop skills

£1m Big Idea Fund to support the rehabilitation of offenders and ex-offenders

£100k response to Covid in 2020/1 and for refugees in 2022

Awards and recognition: recognising those who demonstrate excellence and achieve outstanding results from their investment in to skills development



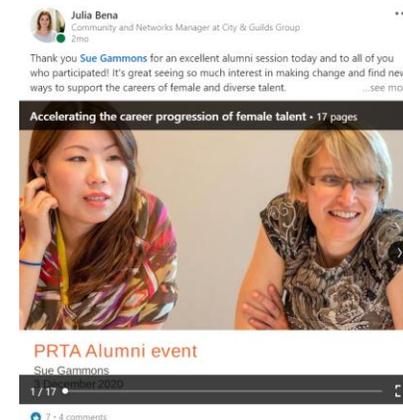
Advocacy networks: bringing together networks of great people who are committed to our purpose, and act as great ambassadors for skills development



- Bringing **opportunities** for skills development to the forefront for **individuals who may not be able to access for themselves**
- Providing a **voice in the room to individuals who have faced barriers**, and presenting those to change makers
- Tackling **challenges for organisations who have faced barriers**
- **Creating partnerships across different communities** to promote greater impact and recognise intersectionality

IBM **SkillsBuild**
for Job Seekers

CARERS TRUST





Any Questions?

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E: polly.rowe@cityandguilds.com



ILM Assessment Service (ILMA)

Charlotte Okwera

Charlotte.Okwera@cityandguilds.com





What is the ILM Assessment Service?

- An independent quality-assured marking service available to ILM Approved Centres
- Range of ILM qualifications, including Leadership and Management from levels 2 to 5 and Coaching and Mentoring at level 3 and 5
- Online portal to submit learners' assessments once completed
- Expert assessors to carry out marking and provide detailed feedback on each criterion
- Lead assessor quality assurance
- Results available on the ILMA portal dashboard
- We enter successful results in to Walled Garden to generate the certificate
- The SLA from assessment submission is 25 working days, however, **current performance is 10-15 working days**



Benefits of ILMA

Why would you choose to use ILMA?

- new to ILM
- focus resource on programme delivery
- access to the resource of an expert Lead Assessor to support you
- avoid conflict of interest for small centres
- sudden increase in demand and struggle to find the time and people to carry out assessment and verification
- No sampling activity required



ILMA portal



TRACKER

PENDING SUBMISSION
UNIT ASSESSMENT
INTEGRATED ASSESSMENT
ILMCENTRE

Track Submitted Items

Export to Excel
Clear Filter
Download Result Sheets

ID	Batch	Submitted	SLA Target	ENR	Learner	Unit(s)	Type	Category	Status	Result	Mark	Action
31396		06/06/2022	11/07/2022	EFB1192	ILMA LEARNER	8000-251	Unit	New	Submitted			
31210		16/05/2022	20/06/2022	ETD2649	TEST TEST THREE B	8607-501	Unit	New	Submitted			
31051	Batch 1	03/05/2022	07/06/2022	BLN4509	Test Learner Twenty	8600-308	Unit	New	Submitted			
31011		27/04/2022	01/06/2022	EFB1180	A N OTHER	8000-251	Unit	New	Submitted			
30387		24/02/2022	31/03/2022	EFB1239	TEST LEARNER	8000-251	Unit	Re-assessment	Submitted			
30386		24/02/2022	31/03/2022	EFB1192	ILMA LEARNER	8000-250	Unit	Re-assessment	Submitted			
30385		24/02/2022	24/02/2022	EFB1239	TEST LEARNER	8000-251	Unit	New	Referred	Referral	1	Download Refresh
30384		24/02/2022	24/02/2022	EFB1192	ILMA LEARNER	8000-250	Unit	New	Referred	Referral	1	Download Refresh
30160		28/01/2022	04/03/2022	EFB1180	A N OTHER	8000-250	Unit	New	Submitted			
26340		14/12/2020	15/02/2021	VCD9536	ILM Test	8000-252	Unit	New	Referred	Referral	1	Download Refresh

Page 1 of 4
10 items per page

1 - 10 of 31 items

ILMA updates

- Removal of marks from Leadership & Management results sheets pilot
- Onboarding support with Lead Assessor
- Unit assistance notes [ILM - Assessment Guidance \(i-l-m.com\)](https://www.ilm.com/assessment-guidance)
- Flexible assessment pilot
- Qualification title update – ‘**ILMA**’ prefix

Guidance and Assistance

For some of our more challenging units our ILM Assessment Team have created assistance documents to provide additional support and guidance to help you support your learners. These are in addition to the unit specifications, assessment briefs, and results sheets already available in the Guides and Resources section of the website and should be used in conjunction. They break down exactly what the assessment criteria is asking for and provide valuable hints and tips on how to approach the assessment for each criterion.

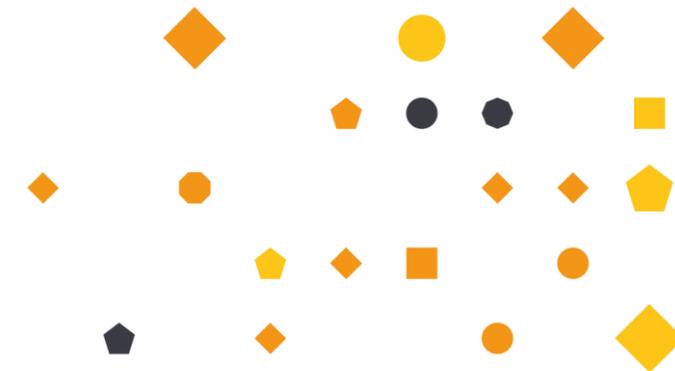
 [8600-341 Leading and motivating a team effectively - Assistance >](#)

 [8607-409 Managing personal development - Assistance >](#)

 [8607-519 Developing and Leading a team to achieve org goals and objs - Assistance >](#)

 [8607-520 Assessing your own leadership capability and performance - Assistance >](#)

 [8607-521 Managing own Continuing Professional Development - Assistance >](#)

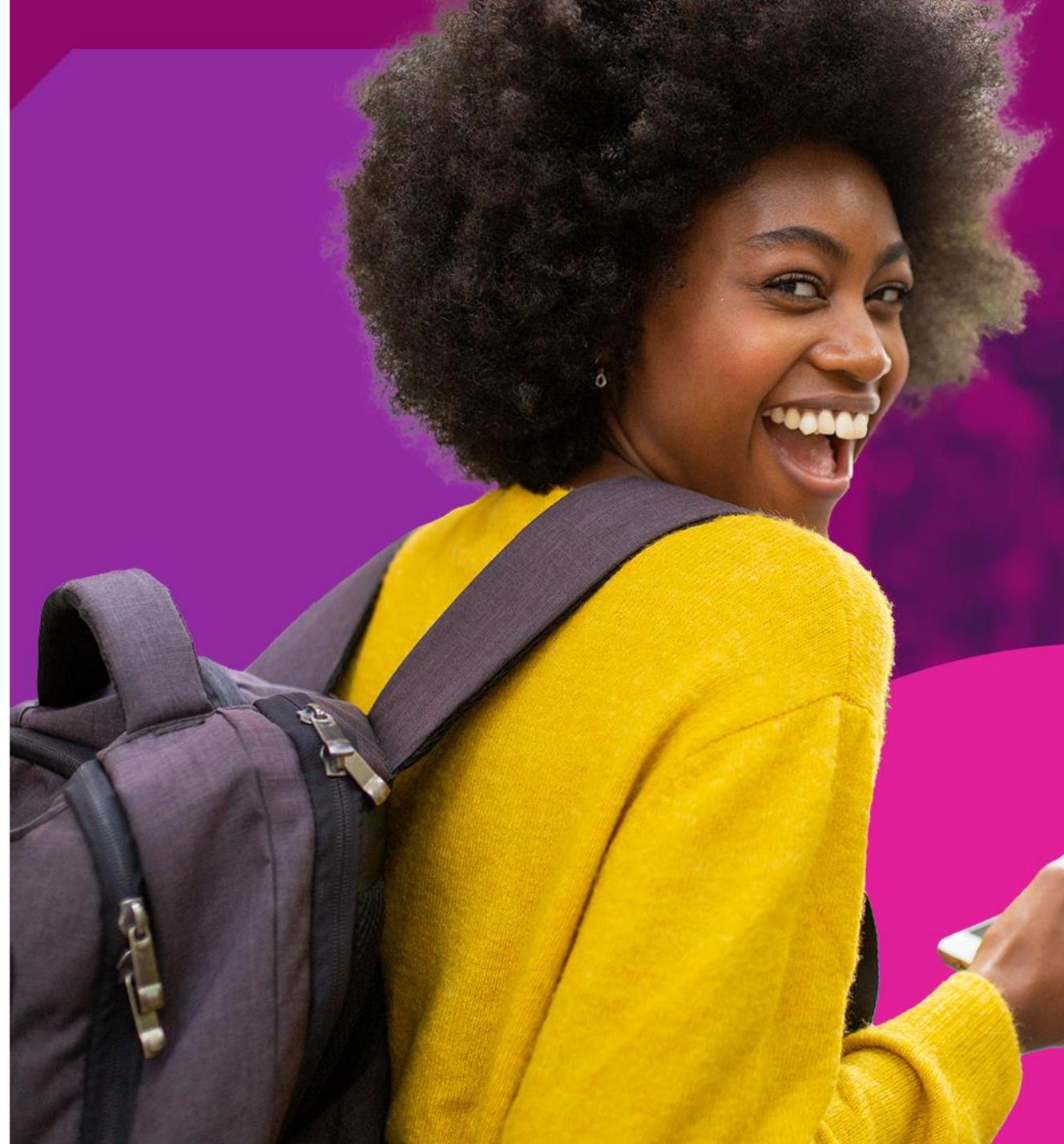


Adult Skills

Flexible programmes for future adult skills in

Leadership & Management

For more information about Leadership & Management for Adult Skills please [visit our webpage](#)



New Suite of Qualifications

Level 3
Diploma for
Team
Leaders

Level 5
Diploma for
Operational
Leaders and
Managers

Level 7
Diploma for
Senior
Leaders



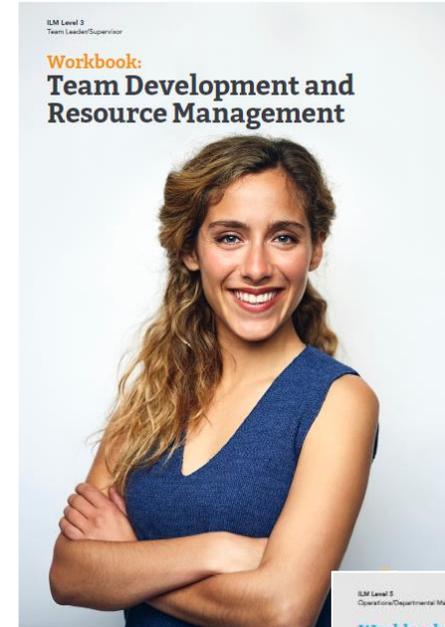
How they can work for you



Resources Available

- **Workbooks (previously known as illuminate) will be re-aligned to mirror the new units**
 - Will be available as we launch the new qualifications
 - Previous ones – the content is still valid but new ones are focussed to the new units
 - Costs (no change)
 - Per Learner Level 3 £125, Level 5 £155
 - One-year unlimited licence Level 3 £12,250, Level 5 £15,500
- **Get to Gateway (coming soon)**

[Visit our learning and resources page for more information](#)



T-LEVELS

 Institute for Apprenticeship
& Technical Education

T Levels: Management & Administration

Ready for delivery from September 2022
Approval window for the TQ open now
Regular webinars and 'ask the expert' sessions
Face to Face network events planned.

For more information visit:
i-l-m.com/learning-and-development/tlevels

A City & Guilds Group Collaboration



Chartered Manager Degree Update

Review update



IfATE Flexibilities Framework

Flexibilities have ended therefore the requirements for a full panel for the below apprenticeship standards have now been re-established as per the assessment plan:

- **Level 5 Operations / Departmental Manager**
- **Level 6 Chartered Manager**

Home > Apprenticeships > Flexibility framework

FLEXIBILITY FRAMEWORK

- Developing apprenticeships-overview
- Trailblazer groups
- Developing an occupation proposal
- Developing an occupational standard
- Developing an end-point assessment plan
- Allocating a funding band
- Apprenticeship builder & submissions
- The approvals process
- Promoting new apprenticeships
- Apprenticeship consultations
- Revisions, adjustments and dispensations
- Revisions status report

EXPLANATION OF THIS GUIDANCE

This guidance is mainly for End-point assessment organisations (EPAOs) and External quality assurance providers (EQAPs).

It defines the principles and parameters for End-point assessment organisations (EPAOs) to adhere to and External quality assurance providers (EQAPs) to monitor, when first considering and then applying each specific flexibility to EPA delivery.

It only applies to those end-point assessment plans published before 1 April 2022. End-point assessment plans published on or after 1 April 2022 should have these flexibilities considered during their development and be built into the published version where applicable.

INTRODUCTION

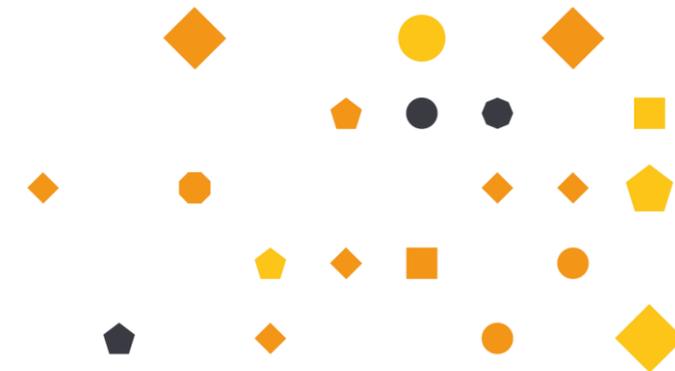
Flexibilities were introduced as options to support the delivery of apprenticeship end-point assessments through Covid-19.

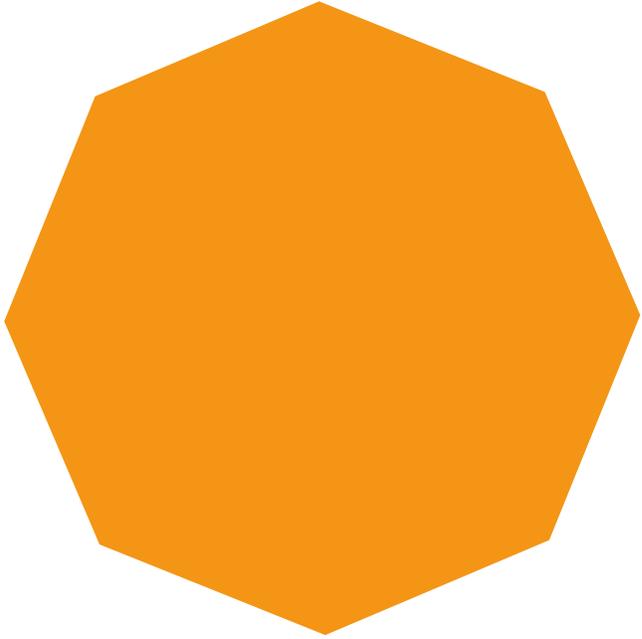
There were ten different types of flexibility made available to use across all apprenticeships. Some of which required prior approval from the external quality assurance provider (EQAP) on a case-by-case basis to ensure validity and comparability.

Flexibilities are not about altering the intended EPA outcomes but about helping ensure that there is fair opportunity to achieve them.

The Institute has engaged extensively with the sector to listen to everyone's views on what impact the

<https://www.instituteforapprenticeships.org/developing-new-apprenticeships/resources/flexibility-framework/>





ILM Guide to assessing VRQs

Updates to the guide and template for requesting a change to assessment method



SCQF closures: reminder

Leadership and Management

- ILM Award for Young Leaders at SCQF Level 5 (8770-10)*
- ILM Award in Leadership and Team Skills at SCQF Level 5 (8814-11)*
- ILM Award in Leadership and Team Skills at SCQF Level 5 (8814-14)*
- ILM Award in Leadership and Management at SCQF Level 6 (8815-11)*
- ILM Award in Leadership and Management at SCQF Level 6 (8815-14)*
- ILM Certificate in Leadership and Management at SCQF Level 6 (8815-21)*
- ILM Certificate in Leadership and Management at SCQF Level 6 (8815-22)*
- ILM Certificate in Leadership and Management at SCQF Level 6 (8815-24)*
- ILM Award in Leadership and Management at SCQF Level 7 (8816-11)*
- ILM Award in Leadership and Management at SCQF Level 7 (8816-21)*
- ILM Award in Leadership at SCQF Level 9 (8810-11)*
- ILM Award in Leadership and Management at SCQF Level 9 (8817-11)*
- ILM Certificate in Leadership and Management at SCQF Level 9 (8817-21)*
- ILM Certificate in Leadership at SCQF Level 9 (8810-21)*
- ILM Certificate in Leadership at SCQF Level 9 (8810-22)*

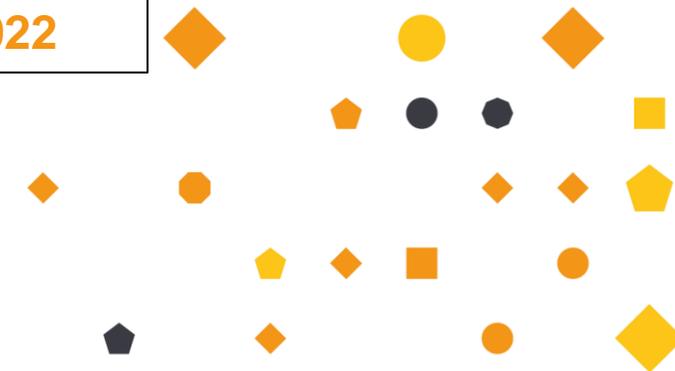
Business and Enterprise

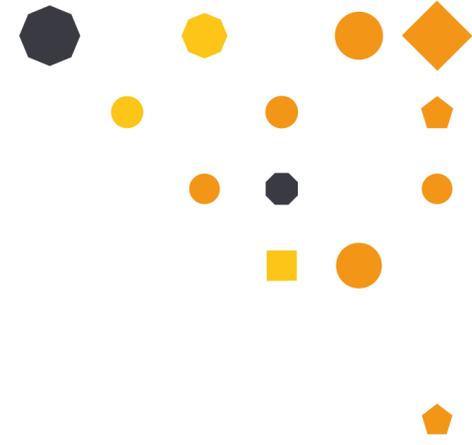
- ILM Award in Understanding Enterprise at SCQF Level 5 (8812-11)*
- ILM Award in Understanding Social Enterprise at SCQF Level 9 (8811-11)*
- ILM Certificate in Enterprise at SCQF Level 5 (8812-21)*

Specialist

- ILM Award in Effective Team Member Skills at SCQF Level 5 (8813-11)*
- ILM Certificate in Management for Social Care Supervisors at SCQF Level 7 (8760-21)*

***These qualifications will close to new registrations on 31st August 2022**





ILM Endorsed and Development - reminder

- Gentle reminder that E&D will close for new registrations from 31/08/2022
- Certifications can still be made until 31/08/2023
- If you haven't transitioned yet, then please contact directsales@i-l-m.com and one of our team will talk you through the transition
- If you aren't wanting to transition then no further action to be taken

ILM Guide to Fees: annual price increase

Our annual price increase will be **effective from 1 September 2022**
For more information on our annual price increase [visit our webpage](#)

Annual price increase - update

04 April 2022

City & Guilds and ILM prices for the next academic year will be increasing.

Find out more >



ILM podcasts series

Throughout the series, we are joined by inspirational business leaders to explore the challenges and opportunities that leaders and managers face today.

We'll discuss how we can empower future leaders to navigate the complexities of the world we live in and deliver a positive impact.

[Bookmark this page](#)



ILM Getting more from Qualifications & Apprenticeships

This webinar recording is an excellent opportunity to discover how you can add value to your learner experience with the range of resources available to you at your fingertips.

We have partnered with The Institute of Leadership & Management and EMCC UK to give ILM learners access to networks of leaders, managers, coaches and mentors and a wealth of resources to enrich their learning journey while they study and beyond.



[Webinar recording](#)
[and slides](#)



EMCC discounted membership



Contact us > Guic

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- Working with ILM
- Qualifications**
- Apprenticeships
- Trainers and Centres
- Recognition Services
- Assessment & Resources
- Nei E

Home > Qualifications > Coaching and mentoring > European Mentoring and Coaching Council UK

> European Mentoring and Coaching Council UK

European Mentoring and Coaching Council UK (EMCC UK)

25% off membership with EMCC UK for all ILM learners studying for a coaching and mentoring qualification.

EMCC UK is a professional membership organisation which encourages excellence and progression for mentors, coaches and supervisors. We're delighted to have partnered with EMCC UK to offer ILM learners studying for a coaching and mentoring qualification 25% off membership.



[Bookmark this page](#)



22-23

Next customer update webinars

Coming soon...



Questions answers



Keep in touch

- **Register** to receive the latest 'Funding' and 'Leadership and Management' updates here:

i-l-m.com/email-updates

- **Join the conversation, follow us across our social media channels:**



[@ILM_UK](https://www.linkedin.com/company/ilmuk1)



[@ilm_uk](https://twitter.com/ilm_uk)



[@ilmuk1](https://www.facebook.com/ilmuk1)

Thank you

