



The complete guide to ILM fees and services for the UK

1 September 2023 - 31 August 2024

May 2024





Your guide to ILM programmes and fees

ILM gives organisations and training providers the support they need to develop effective leaders. ILM is the UK's leading specialist provider of leadership, coaching and management qualifications and accredited training. ILM Approved Centres develop more leaders across the UK than anyone else. Our expertly-designed and flexible qualifications allow you to tailor your training to meet your organisation's unique needs – and we're committed to offering you premium quality at a reasonable price.

Working with ILM gives you the chance to help leaders at all levels gain the right skills through trusted and quality assured training in leadership, management, coaching, mentoring and enterprise. This one-stop guide contains all the fees relevant to ILM customers/partners in the UK. They're presented here in an easy-to-navigate guide including payment routes for ILM qualifications, training and services.

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Choosing the right approach for your business

Becoming an ILM Approved Centre

ILM Approved Centre

We maintain the quality and integrity of our qualifications by ensuring that only 'ILM Approved Centres' deliver our programmes. ILM customers find that becoming an Approved Centre gives them the flexibility they need to develop the next generation of leaders.

Becoming an Approved Centre gives you full approval to deliver and assess ILM qualifications. You'll have access to the widest range of regulated management qualifications on the market. Whether you're an organisation looking to train your staff or an education provider delivering training to clients, you'll be able to meet the specific training needs of any learner.

Approved Centres can call upon our specialist support and resources every step of the way. Being an Approved Centre gives you the flexibility to take your business where you want to go.

Note: Once approved active ILM centres will benefit from no annual re-approval fees.

Becoming an Approved Centre gives you immediate access to an unrivalled level of service and support:

- Your dedicated team are available to help you make the most of working with ILM
- Our team will manage financial processing on your behalf, ensuring you enjoy a seamless process
- You'll receive an approval letter and plaque to help you showcase the quality of your provision

As an Approved Centre, you can benefit from ongoing support that really gives your business an edge over the competition:

- Expert support and guidance from your External Quality Assurer is just a phone call or email away
- Our dedicated customer service team is available to answer any day-to-day questions or issues you may have
- You'll benefit from ILM's high-profile marketing and PR campaigns and will have access to a range of marketing content
- You'll be able to discover even more ways to get the most out of working with ILM at numerous webinars and events throughout the year
- All learners studying for ILM qualifications or end-point assessment, will receive Studying Membership of the Institute of Leadership & Management, giving them added recognition and access to a raft of resources

Centre charges

All centre charges for ILM and City & Guilds approved centres are available in the Centre Charges List.

For full details and Terms and Conditions of approval, please refer to the [ILM website](#).

ILM Assessment Service – discover the benefits of outsourcing your marking

The ILM Assessment Service is a cost-effective and quality-assured way of assessing ILM qualifications. As part of this service, the ILM team mark and quality assure the assessments, enter results for your learners on Walled Garden, and provide vital feedback for every assessment criterion.

For ILMA prices, see [page 17](#)

For more information, visit our [ILMA web page](#)

Choosing the right approach to your business

Recognition Services

Not everyone wants to take a formal management qualification, which is why we recognise quality in-house management development through our ILM Recognised and Assured recognition services. From short courses and induction training, to longer-term development plans, our flexible recognition solutions provide a mark of excellence that will set your training apart. You do not need to be an ILM Approved Centre to have your programmes recognised.

Gaining recognition for your training programmes can enable you to:

- Stand out from the crowd
- Align to global standards
- Give learners the right tools to succeed
- Validate investment in talent
- Future proof talent and skills



ASSURED

ILM and City & Guilds Assured

Gain recognition for a number of training programmes across your business with our ILM and City & Guilds Assured service. Our consultants will help you to showcase the holistic quality of your in-house training programmes and support you in improving and mapping them against the Assured benchmark standards.



RECOGNISED

ILM Recognised

With a quick and efficient application process, add credibility to your training programmes with the ILM Recognised stamp of approval. ILM Recognised celebrates great leadership, management and coaching programmes delivered by expert employers and training providers around the world.

As leading specialists in leadership, management and coaching skills development, we provide:

- Expert recognition of training delivery quality
- The ILM Assured or ILM Recognised logo to promote your programme(s)
- Option for certificates for participants
- Tailored digital credentials that are easily shared on social media, helping learners demonstrate their skills and abilities
- A dedicated account manager to support you

Speak to your account manager for pricing information and to find out which service is right for your business.

For more information, visit our [website](#).

Learner Fees

Qualification Payment Routes

The following pages contain the full range of qualifications available to Approved Centres, along with prices and relevant product codes. All ILM qualifications are recognised and are extremely popular with learners as more employers recognise ILM qualifications than any other vocational qualifications.

As part of our commitment to giving you the utmost flexibility, we offer a range of different payment routes for several of our qualifications. Below we outline the key differences and benefits of the three main payment types available to you and your learners.

These fees only relate to qualifications carried out by Approved Centres. You can find out more by downloading our [Walled Garden step-by-step guide](#) to credit transfer from our website or getting in touch with our Customer Service Team.

Full

Full Payment Route – Centre Assessed

With our Full Payment Route you pay for your learners' qualifications in full with a single payment – prior to beginning their qualification or training. The fee includes registration for the full qualification and certification once they successfully complete their course of study.

Top-up

Top-up Payment Route – Centre Assessed

You can use the Top-up Payment Route to top-up either the size or level of a qualification a learner has already achieved. For example, learners can convert a Level 2 Award to a Level 2 Diploma or Level 3 Certificate.

Unit

Unit Payment Route – Centre Assessed

The Unit Payment Route is for learners looking for the flexibility to complete one or more units in a qualification on a three-stage, pay-as-you go basis. The optional final overall qualification fee is only due if a learner has gained enough credits and they want to convert these credits into a full qualification.

Learner Fees

Core leadership and management

	Full		Top-up		Unit			
	Fee code	Fee	Fee code	Fee	Fee code	Reg. fee	UC fee	QC fee
Vocationally Related qualifications (VRQs)								
Level 2 Award for Young Leaders	8004-10	£57						
Level 2 Extended Award for Young Leaders	8004-11	£107						
Level 2 Award in Leadership and Team Skills	8000-11	£101			8000-13	£33.60	£32.10	£40.30
Level 2 Certificate in Leadership and Team Skills	8000-21	£128						
Level 2 Certificate in Team Leading	8002-21	£130			8002-23	£32.30	£31.00	£38.70
Level 3 Award in Leadership and Management	8600-11	£103			8600-13	£33.60	£35.00	£40.30
Level 3 Certificate in Leadership and Management	8600-21	£142	8600-22	£122				
Level 3 Certificate in Principles of Leadership and Management	8606-21	£145			8606-23	£32.30	£33.70	£38.70
Level 3 Diploma in Leadership and Management	8600-31	£198	8600-32	£168				
Level 3 Diploma for Team Leaders	8411-31	£205			8411-33	£33.60	£41.50	£40.30
Level 4 Award in Leadership and Management	8605-11	£111			8605-13	£33.60	£37.50	£40.30
Level 4 Certificate in Leadership and Management	8605-21	£150						
Level 4 Diploma in Leadership and Management	8605-31	£229						
Level 4 Diploma in Principles of Leadership and Management ‡	8625-31	£212						
Level 5 Award in Leadership and Management	8607-11	£122			8607-13	£33.60	£41.50	£40.30
Level 5 Certificate in Leadership and Management	8607-21	£166	8607-22	£146				
Level 5 Diploma in Leadership and Management	8607-31	£219	8607-32	£188				
Level 5 Diploma in Principles of Leadership and Management ‡	8610-31	£223						
Level 5 Diploma for Operational Leaders and Managers	8421-31	£235			8421-33	£33.60	£41.50	£40.30
Level 6 Award in Management*	8316-13	£153						
Level 6 Diploma in Management*	8316-36	£254						
Level 7 Award in Leadership and Management*	8617-11	£153						

‡ This qualification forms part of a Framework Apprenticeship or Dual package.

Reg. fee - Registration fee UC fee - Unit Certification fee QC fee - Qualification certification fee

*This qualification will close to registration on 31 August 2024

Learner Fees

Core leadership and management

Continued

	Full		Top-up		Unit			
	Fee code	Fee	Fee code	Fee	Fee code	Reg. fee	UC fee	QC fee
Vocationally Related qualifications (VRQs)								
Level 7 Certificate in Leadership and Management*	8617-21	£228						
Level 7 Diploma in Leadership and Management*	8617-31	£300						
Level 7 Diploma for Senior Leaders*	8431-31	£300			8431-33	£33.60	£41.50	£40.30

	Full		Top-up		Unit			
	Fee code	Fee	Fee code	Fee	Fee code	Reg. fee	UC fee	QC fee
NEW 2023 ILM QUALIFICATIONS								
Level 6 Award in Leadership and Management	8360-11	£141						
Level 6 Certificate in Leadership and Management	8360-21	£209	8360-22	£100				
Level 6 Diploma in Leadership and Management	8360-31	£276	8360-32	£100				
Level 7 Award in Strategic Leadership and Management	8618-11	£148						
Level 7 Certificate in Strategic Leadership and Management	8618-21	£220	8618-22	£100				
Level 7 Diploma in Strategic Leadership and Management	8618-31	£290	8618-32	£100				
Level 7 Extended Diploma in Strategic Leadership and Management	8618-41	£310	8618-42	£100				

	Full		Top-up		Unit			
	Fee code	Fee	Fee code	Fee	Fee code	Reg. fee	UC fee	QC fee
National Vocational Qualifications (NVQ)								
Level 4 NVQ Diploma in Management ‡	8622-41	£193						
Level 5 NVQ Diploma in Management and Leadership ‡	8623-41	£212						
Level 7 NVQ Diploma in Strategic Management and Leadership	8624-41	£297						

‡ This qualification forms part of a Framework Apprenticeship or Dual package.

Reg. fee - Registration fee UC fee - Unit Certification fee QC fee - Qualification certification fee

*This qualification will close to registration on 31 August 2024



Learner Fees

ILM Management (on-programme) Diplomas for Apprenticeships

ILM's suite of market-leading management apprenticeship solutions cover Level 3 up to Level 7 and are designed to create a more qualified and better trained workforce. Our end-to-end offer has been custom built for the English apprenticeship occupational standards to include qualifications, training resources, End Point Assessment (EPA) and digital credentials.

The table below provides guidance on the costs of an ILM qualification. For more detailed and specific support on what you need to deliver the new qualifications please contact customer@i-l-m.com or your account manager.

Fully maps to on-programme learning to support apprentices on the current Assessment Plans (England)

Qualifications (published in 2021/2022)	Supports	Full		Unit			
		Fee code	Fee	Fee code	Reg. fee	UC fee	QC fee
Level 3 Diploma for Team Leaders	Reference: ST0384 Assessment plan: AP03	8411-31	£205	8411-33	£33.60	£41.50	£40.30
Level 5 Diploma for Operational Leaders and Managers	Reference: ST0385 Assessment plan: AP04	8421-31	£235	8421-33	£33.60	£41.30	£40.30
Level 7 Diploma for Senior Leaders	Reference: ST0480 Assessment plan: AP03	8431-31	£300	8431-33	£33.60	£41.50	£40.30

Fully maps to on-programme learning to support apprentices on the retired Assessment Plans (England)

Qualifications (published in 2017)	Supports	Full		
		Fee code	Fee	Evolve test resit fee
Level 3 Diploma for Managers	Reference: ST0384 Assessment plan: AP02	8410-01	£205	£15.00
Level 5 Diploma for Leaders and Managers	Reference: ST0385 Assessment plan: AP02	8420-01	£235	

Supports the delivery of on-programme learning (England)

Qualifications (published in 2018)	Supports	Full		Unit			
		Fee code	Fee	Fee code	Reg. fee	UC fee	QC fee
Level 5 Certificate in Effective Coaching and Mentoring	Reference: ST0809 Assessment plan: AP01	8588-21	£169				

Learner Fees

ILM Management (on-programme) Learning Resources for Apprenticeships

The table below provides the costs of ILM's learning resources for Apprenticeships in England. For more details and specific support please contact digitalsales@i-l-m.com or your account manager. Alternatively, visit our [website](#) for more details.

Fully maps to on-programme learning to support apprentices on the current Assessment Plans (England)

One year licence – unlimited learners

e-Workbooks (published in 2022)	Supports	Fee code	Fee
Level 3 Team Leader/Supervisor	Reference: ST0384 Assessment plan: AP03	SS0006-WB3/ AL/22	£12,250
Level 5 Operational / Departmental Manager	Reference: ST0385 Assessment plan: AP04	SS0010-WB5/ AL/22	£15,500

Cost per learner

e-Workbooks (published in 2022)	Supports	Fee code	Fee
Level 3 Team Leader/Supervisor	Reference: ST0384 Assessment plan: AP03	SS0008-WB3/ PL/22	£125
Level 5 Operational / Departmental Manager	Reference: ST0385 Assessment plan: AP04	SS0012-WB5/ PL/22	£155

These resources have been designed to mirror all of the units within the new ILM level 3 Diploma for Team Leaders (8411) and the level 5 Diploma for Operational Leaders and Managers (8421), which have been developed to provide seamless delivery of the on-programme learning through to end-point assessment. These workbooks can be utilised to deliver the full occupational standard or can be used to deliver unit by unit as part of CPD or short courses.

Learner Fees

ILM Management (on-programme) Learning Resources for Apprenticeships

Continued

Fully maps to on-programme learning to support apprentices on the retired Assessment Plans (England)

One year licence – unlimited learners

Full

e-Workbooks (published in 2017)	Supports	Fee code	Fee
Level 3 Team Leader/Supervisor	Reference: ST0384 Assessment plan: AP02 (retired)	SS0005-WB3/ AL	£12,250
Level 5 Operational / Departmental Manager	Reference: ST0385 Assessment plan: AP02 (retired)	SS0009-WB5/ AL	£15,500

Cost per learner

Full

e-Workbooks (published in 2017)	Supports	Fee code	Fee
Level 3 Team Leader/Supervisor	Reference: ST0384 Assessment plan: AP02 (retired)	SS0007-WB3/PL	£125
Level 5 Operational / Departmental Manager	Reference: ST0385 Assessment plan: AP02 (retired)	SS0011-WB5PL	£155

These resources have been designed to mirror all of the units within the ILM level 3 Diploma for Managers (8410) and the level 5 Diploma for Leaders and Managers (8420).

Learner Fees

End-point assessment (EPA) (England only)

	Full		
	Fee code	Fee	Re-sit fee*
Level 3 Team Leader/Supervisor			
End-point assessment	9308-12	£750	
Professional Discussion	9308-700		£177
Interview	9308-701		£250
Portfolio	9308-702		£268
Knowledge test	9308-201		£15
Level 3 Team Leader/Supervisor version 2			
End-point assessment	9308-22	£750	
Presentation with Questions and Answers	9308-703		£310
Professional Discussion underpinned by the portfolio	9308-704		£400
Level 5 Operations/Departmental Manager version 1			
End-point assessment	9309-12	£965	
Professional Discussion	9309-700		£170
Interview	9309-701		£255
Portfolio	9309-702		£255
Presentation and Question and Answers	9309-703		£230
Knowledge test	9309-201		£15
Level 5 Operations/Departmental Manager version 2			
End-point assessment	9309-22	£965	
Project proposal, presentation and questioning	9309-704		£615
Profession Discussion underpinned by the portfolio	9309-705		£310

EPA Pro is our new EPA service delivery platform bringing the end-to-end EPA journey, from registration to results, all into one place.

Simplified and streamlined: We've simplified all aspects of EPA delivery from registration to evidence upload and exam booking through to results and certification, reducing the administration and allowing you to reach EPA success sooner.

Clarity and control: The end-to-end journey is made clearer for you and your apprentices. With real-time information sharing, two-way planning meetings and speedy results and action planning, you're more in control of EPA than ever.

Fully supported: EPA Pro centralises your EPA support from City & Guilds and ILM, giving you a single platform where we help manage and improve your EPA experience.

Speak to your account manager to find out more about our EPA service and EPA Pro.

For all end-point assessment, we charge an upfront registration fee of £40. The balance is invoiced upon completion. Please speak to your Account Manager for more information.

*Fee relates to either a re-sit or re-take. Please note, the code is the same when booking a first attempt or re-sit / re-take in EPA Pro.

Learner Fees

End-point assessment (EPA) (England only)

Continued

	Full		
	Fee code	Fee	Re-sit fee*
Level 6 Chartered Manager Degree Apprenticeship (CMDA)			
End-point assessment	9310-12	£1215	
Work based project	9310-700		£340
Presentation and interview	9310-701		£495
Portfolio	9310-702		£340
Level 7 Senior Leader Master's Degree Apprenticeship version 1			
End-point assessment	9311-12	£1215	
Project showcase	9311-700		£585
Professional discussion, underpinned by the portfolio	9311-701		£590
Level 7 Senior Leader Apprenticeship version 2			
End-point assessment	9311-22	£1215	
Strategic business proposal, presentation with questioning	9311-702		£585
Professional Discussion	9311-703		£590

EPA payment schedule

For all end-point assessment, we charge an upfront registration fee of £40. The balance is invoiced upon completion. Please speak to your Account Manager for more information.

*Fee relates to either a re-sit or re-take. Please note, the code is the same when booking a first attempt or re-sit / re-take in EPA Pro.

Learner Fees

ILM Management Apprenticeships (Wales)

The following SASW framework apprenticeships will continue to run until further notice.

Qualification title	Component qualifications	Full		Top-up		Unit			
		Fee code	Fee	Fee code	Fee	Fee code	Reg. fee	UC fee	QC fee
Apprenticeship Frameworks									
Level 2 Apprenticeship in Team Leading	Level 2 Diploma in Team Leading*	8620-31	£150			8620-33**	£32.30	£31.00	£38.70
Level 3 Apprenticeship in Management	Level 3 Diploma in Management*	8621-31	£174			8621-33	£32.30	£32.30	£38.70
Level 4 Apprenticeship in Management	VRQ 8625-31 + NVQ 8622-41 + ESW	8799-02	£271						
Level 5 Apprenticeship in Management and Leadership	VRQ 8610-31 + NVQ 8623-41 + ESW	8800-02	£349						
Dual packages									
Level 4 Dual Diploma in Management	VRQ 8625-31 + NVQ 8622-41	8799-04	£242						
Level 5 Dual Diploma in Management and Leadership	VRQ 8610-31 + NVQ 8623-41	8800-04	£317						

* This qualification forms part of a Framework Apprenticeship or Dual package.

** Will close to registrations on 31 December 2023.

Reg. fee - Registration fee UC fee - Unit Certification fee QC fee - Qualification certification fee

Learner Fees

Coaching and Mentoring Qualifications

Qualification title	Full		Top-up	
	Fee code	Fee	Fee code	Fee
Level 2 Award in Effective Mentoring Skills	8584-11	£107		
Level 3 Award in Effective Coaching	8585-11	£105		
Level 3 Certificate in Effective Coaching	8585-21	£151		
Level 3 Award in Effective Mentoring	8586-11	£109		
Level 3 Certificate in Effective Mentoring	8586-21	£151		
Level 3 Certificate in Effective Coaching and Mentoring	8587-21	£150		
Level 5 Certificate in Effective Coaching and Mentoring	8588-21	£169		
Level 5 Diploma in Effective Coaching and Mentoring	8588-31	£231		
Level 7 Certificate for Coaching Supervisors	8590-21	£238		
Level 7 Diploma for Coaching Supervisors	8590-31	£312	8590-32	£240
Level 7 Certificate for Executive and Senior Level Coaches and Mentors	8589-21	£228		
Level 7 Diploma for Executive and Senior Level Coaches and Mentors	8589-31	£312	8589-32	£240

Comprehensive tutor and learner resources have been developed for our Level 3 and Level 5 Coaching qualifications. To find out more about these exciting newly developed resources which map to our qualifications

See page 19



Learner Fees

Specialist

Qualification title	Full		Top-up		Unit			
	Fee code	Fee	Fee code	Fee	Fee code	Reg. fee	UC fee	QC fee
Business and Enterprise								
Level 2 Certificate in Enterprise	8149-21	£133						
Level 3 Award in Enterprise and Entrepreneurship	8141-11	£109						
Construction and Built Environment								
Level 3 Award in Leadership and Management Practice for the Construction and Built Environment Sector	8626-11	£109			8626-13	£32.30	£33.70	£38.70
Level 3 Certificate in Leadership and Management Practice for the Construction and Built Environment Sector	8626-21	£151			8626-23	£32.30	£33.70	£38.70
Level 3 Diploma in Leadership and Management Practice for the Construction and Built Environment Sector	8626-31	£207			8626-33	£32.30	£33.70	£38.70
Equality and Diversity								
Level 4 Award in Managing Equality and Diversity in Organisations	8757-11	£119						
Facilities Management								
Level 3 Certificate in Facilities Management**	8753-21	£156	8753-22	£122				
Level 3 Diploma in Facilities Management**	8753-31	£215	8753-32	£168				
Leadership								
Level 3 Certificate in Leadership	8603-21	£151						
Level 5 Award in Leadership	8322-80	£129						
Level 5 Certificate in Leadership	8322-90	£176						
Management of Volunteers								
Level 3 Award in Management of Volunteers	8309-10	£109						

** Will close to registrations on 31 December 2023.

Reg. fee - Registration fee UC fee - Unit Certification fee QC fee - Qualification certification fee

Learner Fees

Specialist

Continued

Qualification title	Full		Top-up		Unit			
	Fee code	Fee	Fee code	Fee	Fee code	Reg. fee	UC fee	QC fee
School Business Management								
Level 4 Diploma for School Business Managers	8390-31	£212			8390-33	£32.30	£38.70	£38.70
Level 5 Diploma for School Business Leaders	8391-31	£231			8391-33	£32.30	£41.30	£38.70
Service Improvement								
Level 3 Award in Service Improvement**	8752-11	£109						
Level 5 Certificate in Service Improvement	8758-21	£176						
Social Care								
Level 4 Certificate in Principles of Leadership and Management for Adult Social Care	8806-21	£157						
Team Leading and Management								
Level 2 Award in Effective Team Member Skills	8003-11	£102						
Level 2 Certificate in Effective Team Member Skills	8003-21	£130	8003-22**	£107**				

Reg. fee - Registration fee UC fee - Unit Certification fee QC fee - Qualification certification fee

“The ILM course has helped a lot and is a very good investment. I will always have the knowledge that I have gained from the course.”

Mark Preston
Apprentice, Airbus, ILM Level 3 Award in Service Improvement
and Level 2 Award in Effective Team Member skills

** Will close to registrations on 31 December 2023.



Learner Fees

ILM Assessment Service

ILM Assessment Service is a cost-effective and quality-assured way to support you with a major part of your workload. Because the assessment team is at the heart of ILM, they know our qualifications inside out. Marking assessments through the ILM Assessment Service is available for several of our most popular qualifications, including Leadership and Management and Coaching and Mentoring.

The fees listed include fees for learner registration, assessment for the qualification and final certification.

Qualification title	Full	
	Fee code	Fee
Leadership and Management		
Level 2 Award in Leadership and Team Skills (with 2–3 assessments)	8000-14	£218
Level 2 Certificate in Leadership and Team Skills (with 9–12 assessments)	8000-25	£564
Level 2 Certificate in Team Leading (with 9–12 assessments)	8002-25	£598
Level 3 Award in Leadership and Management (with 2–3 assessments)	8600-14	£200
Level 3 Award in Leadership and Management (with 4–6 assessments)	8600-15	£327
Level 3 Certificate in Leadership and Management (TPR with up to 8 assessments)	8600-27	£397
Level 3 Certificate in Leadership and Management (with 4–8 assessments)	8600-24	£398
Level 3 Certificate in Leadership and Management (with 9–12 assessments)	8600-25	£637
Level 3 Certificate in Principles of Leadership and Management (with 9–12 assessments)	8606-25	£512
Level 3 Diploma in Leadership & Management (with 13 – 16 assessments)	8600-35	£905
Level 5 Award in Leadership and Management (with 2–4 assessments)	8607-14	£243
Level 5 Certificate in Leadership and Management (with 3–6 assessments)	8607-24	£428
Level 5 Diploma in Leadership and Management (with 7–12 assessments)	8607-35	£640

Learner Fees

ILM Assessment Service

Continued

Qualification title	Full	
	Fee code	Fee
Coaching and mentoring		
Level 3 Award in Effective Coaching (with 3 assessments)	8585-14	£264
Level 3 Certificate in Effective Coaching (with 3 assessments)	8585-24	£305
Level 5 Certificate in Effective Coaching and Mentoring (with 3 assessments)	8588-24	£317
Level 5 Diploma in Effective Coaching and Mentoring (with 3 assessments)	8588-34	£386

On occasion, learners may require their qualification to be reassessed. There is a charge for each re-assessment, based upon the number of credits for each unit involved.

All centres have the right to appeal an ILM assessment decision. An enquiry to re-mark an assessment would be required. Where the original decision is upheld following a re-mark, a fee will be charged. However, where a decision is overturned, no fee will be charged.

Re-assessment and Re-marking fees

Assessment credit value	Fee
1 credit assessment	£32.80
2–3 credit assessment	£36.90
4–5 credit assessment	£51.30
6–8 credit assessment	£62
9 or more credit assessment	£100

Learner Fees

ILM Training Resources

Our range of digital training resources are designed to help organisations create immersive leadership, management and coaching training programmes, specific to their needs.

Leadership & Management eWorkbooks	Fee code	Fee
Single		£350
Bundle of 15 workbooks	SS0189-WBS15	£3,000

Coaching & Mentoring packs	Fee code	Fee
Level 3 package	SS0001-ILMCM/3	£1,250
Level 5 package	SS0003-ILMCM/5	£1,500
Level 3 and Level 5 package	SS0002-ILMCM/35	£2,250

Digital Learning Library	Fee code	Fee
67 videos	SS0206-DLL67	£2,500

Please note: Fees quoted above are on an annual license basis.

Leadership & Management eWorkbooks

Our innovative eWorkbooks cover a range of leadership and management topics and are presented in a refreshing and absorbing way to ensure your learners stay engaged throughout their programme.

Coaching & Mentoring packs

Our comprehensive Coaching Resource Packs are custom built to support delivery of our coaching and mentoring qualifications at levels 3 and 5.

Digital Learning Library

Taking a blended learning approach, ILM's Digital Learning Library combines 67 animated bite-sized videos with 134 'good to know' factsheets and 'good to do' follow-up action plans to provide a dynamic learning experience for managers at all levels.



Apprenticeship Resources (England)

For all on-programme apprenticeship learning resources please see our comprehensive e-Workbooks and e-Learning products on page 9.

Contact the Customer Service Team for further information

1 Newlands Court, Attwood Road, Burntwood WS7 3GF
T 01543266867 E customer@i-l-m.com

These fees are correct at the time of publication. While we reserve the right to amend fees at any point, such changes are rare. If we do need to make amendments that may affect you as a customer, we will contact you in writing.

ILM, a City & Guilds brand, is the leading specialist provider of leadership, management and coaching qualifications in the UK. ILM offers a specialist suite of qualifications ranging from Level 2 to Level 7, which are awarded by The City and Guilds of London Institute. ILM also specialises in assessment, learning content, and accreditation of training.

We believe that great leaders can come from anywhere. Developing great leaders at all levels is what makes organisations great places to work and with the right support, anyone can grow and develop to make a real difference. Which is why we help people at every stage of their careers to realise and apply their potential, so that the organisations they work for can reap the benefits.