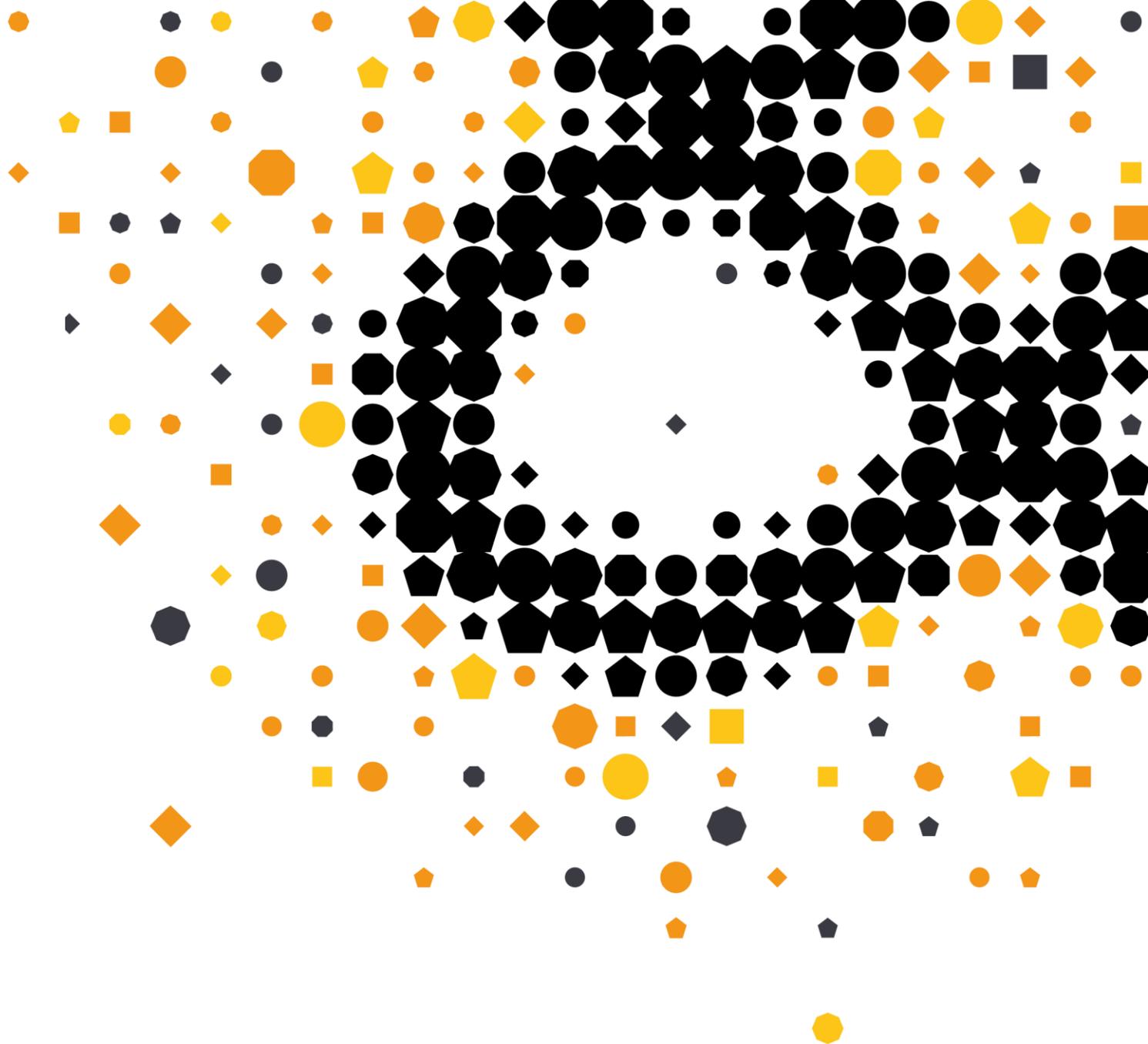


# ILM Quarterly Customer Update webinar

5 April 2022



# Housekeeping



## This session is being recorded

The session is being recorded, which will be sent to all attendees after the webinar.



## Everyone is on mute

Everyone is on mute



## Questions

Please add your questions into the question function on the control panel. We will endeavour to answer all questions.



## Slides

The slides will be sent to all attendees alongside the recording after the webinar



## If the session cuts off

Please use the original webinar link to gain access back into the session. To join over the telephone, select "Phone Call" in the Audio pane and the dial-in information will be displayed

# Speakers

**Joseph Ballantine**  
ILM Industry Manager



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**Jill Hansen**  
ILM Technical Advisor



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**Karen Egan**  
ILM Technical Advisor



E: [Karen.Egan@i-l-m.com](mailto:Karen.Egan@i-l-m.com)

# Agenda

1. Qualification and Funding updates
2. Assessments updates
3. General reminders and updates
4. Upcoming events
5. Q&A



# Qualifications and funding Updates

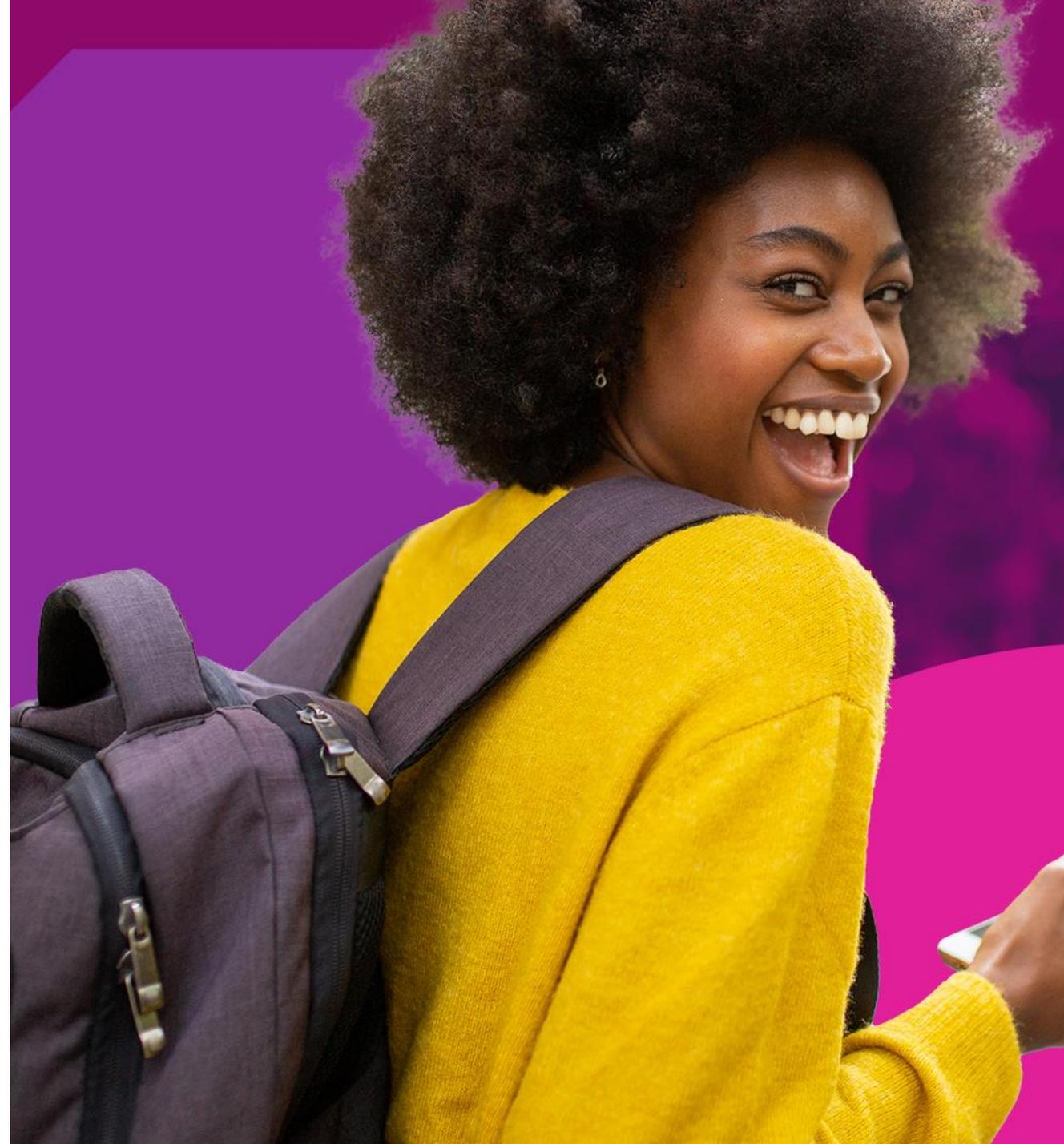


# Adult Skills

Flexible programmes for future adult skills in

# Leadership & Management

For more information about Leadership & Management for Adult Skills please [visit our webpage](#)



# New Suite of Qualifications

Level 3  
Diploma for  
Team  
Leaders

Level 5  
Diploma for  
Operational  
Leaders and  
Managers

Level 7  
Diploma for  
Senior  
Leaders



# How they can work for you



# Resources Available

## We are re-developing:

- **Workbooks (previously known as illuminate) will be re-aligned to mirror the new units**
  - Will be available as we launch the new qualifications
  - Previous ones – the content is still valid but new ones are focussed to the new units
  - Costs (no change)
    - Per Learner Level 3 £125, Level 5 £155
    - One-year unlimited licence Level 3 £12,250, Level 5 £15,500
  - **Skills Scans**
  - **Get to Gateway (coming soon)**

[Visit our learning and resources page for more information](#)



# T Levels: Management & Administration

Ready for delivery from September 2022  
Approval window for the TQ open now  
Regular webinars and 'ask the expert' sessions  
Face to Face network events planned.

For more information visit:  
[i-l-m.com/learning-and-development/tlevels](https://i-l-m.com/learning-and-development/tlevels)

# Assessment Updates



# Chartered Manager Degree Update

## Review update



# IfATE Flexibilities Framework

**Flexibilities have ended therefore the requirements for a full panel for the below apprenticeship standards have now been re-established as per the assessment plan:**

- **Level 5 Operations / Departmental Manager**
- **Level 6 Chartered Manager**

🏠 > Apprenticeships > Flexibility framework

FLEXIBILITY FRAMEWORK

- Developing apprenticeships- overview
- Trailblazer groups
- Developing an occupation proposal
- Developing an occupational standard
- Developing an end-point assessment plan
- Allocating a funding band
- Apprenticeship builder & submissions
- The approvals process
- Promoting new apprenticeships
- Apprenticeship consultations
- Revisions, adjustments and dispensations
- Revisions status report

### EXPLANATION OF THIS GUIDANCE

This guidance is mainly for End-point assessment organisations (EPAOs) and External quality assurance providers (EQAPs).

It defines the principles and parameters for End-point assessment organisations (EPAOs) to adhere to and External quality assurance providers (EQAPs) to monitor, when first considering and then applying each specific flexibility to EPA delivery.

It only applies to those end-point assessment plans published before 1 April 2022. End-point assessment plans published on or after 1 April 2022 should have these flexibilities considered during their development and be built into the published version where applicable.

### INTRODUCTION

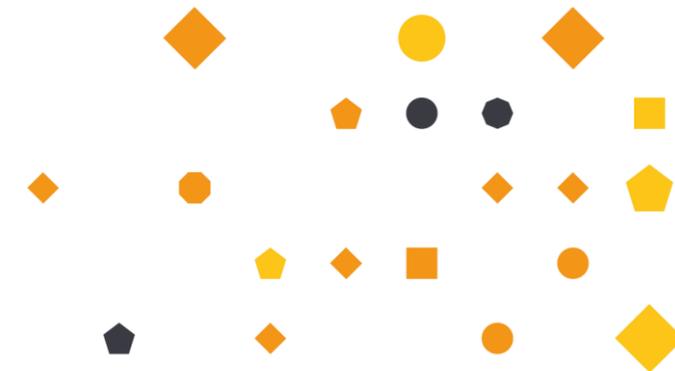
Flexibilities were introduced as options to support the delivery of apprenticeship end-point assessments through Covid-19.

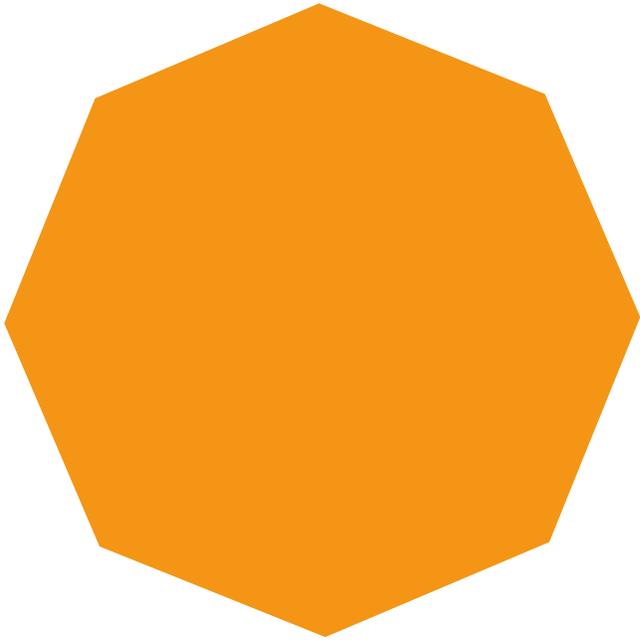
There were ten different types of flexibility made available to use across all apprenticeships. Some of which required prior approval from the external quality assurance provider (EQAP) on a case-by-case basis to ensure validity and comparability.

Flexibilities are not about altering the intended EPA outcomes but about helping ensure that there is fair opportunity to achieve them.

The Institute has engaged extensively with the sector to listen to everyone's views on what impact the

<https://www.instituteforapprenticeships.org/developing-new-apprenticeships/resources/flexibility-framework/>





# ILM Guide to assessment VRQs

Updates to the guide

# Reminders and updates



# ILM Getting more from Qualifications & Apprenticeships

**This webinar recording is an excellent opportunity to discover how you can add value to your learner experience with the range of resources available to you at your fingertips.**

We have partnered with The Institute of Leadership & Management and EMCC UK to give ILM learners access to networks of leaders, managers, coaches and mentors and a wealth of resources to enrich their learning journey while they study and beyond.



[Webinar recording](#)  
[and slides](#)

# ILM learners can now activate studying membership the day after they've registered

We have listened to customer feedback and understand that ILM learners require access to studying membership with The Institute of Leadership & Management shortly after they are registered. The resources that are available as part of their membership support the induction process and engage learners early in their programme. Please note – studying membership is only available to ILM learners registered onto ILM qualifications or EPA.

Therefore, from end of last week, learners that are registered onto an ILM qualification or EPA will receive a notification from The Institute of Leadership & Management **the next working day** after they have been registered on Walled Garden or EPA Pro.

Subject to the learner's email address being added at point of registration, the learner will receive the following email from The Institute, inviting them to activate their membership.

Centres should ask learners to check the spam inbox in case they don't receive it, and add The Institute to their safe senders list.

Learners can also activate their membership if they have their enrolment number by using this [link](#).

If a centre or learners is experiencing any issues with accessing membership, please contact The Institute of Leadership & Management customer service team on +44 (0)1543 266886 or email [membership@institutelm.com](mailto:membership@institutelm.com).



Developing better leaders



Hi Sam Montoya,

Congratulations on enrolling on an ILM qualification!

ILM have partnered with us at The Institute of Leadership & Management to provide 12 months complimentary, studying membership for all learners on an ILM qualification. Together we're proud to be developing and inspiring great leadership.

**ilm**

In partnership with

**THE INSTITUTE OF LEADERSHIP & MANAGEMENT**



Simply set your password to activate your account.

Your password should be at least **8 characters** and include a **capital letter** and **number**. By activating your account, you agree to our [Terms & Conditions](#).



What you get with membership.

Membership will open doors to a range of resources that will **develop leadership skills, boost confidence and enhance the learning experience**. Expertly curated online resources include interactive tests, guides, journals, webinars, blogs, podcasts and free leadership events, all designed to give you the edge to stand out from the crowd and get ahead in your career.

Learn More, Go further.



# EMCC discounted membership



Contact us > Guic

- Home
- Working with ILM
- Qualifications**
- Apprenticeships
- Trainers and Centres
- Recognition Services
- Assessment & Resources
- Nei E

Home > Qualifications > Coaching and mentoring > European Mentoring and Coaching Council UK

> European Mentoring and Coaching Council UK

## European Mentoring and Coaching Council UK (EMCC UK)

25% off membership with EMCC UK for all ILM learners studying for a coaching and mentoring qualification.

EMCC UK is a professional membership organisation which encourages excellence and progression for mentors, coaches and supervisors. We're delighted to have partnered with EMCC UK to offer ILM learners studying for a coaching and mentoring qualification 25% off membership.



[Bookmark this page](#)



# SCQF closures: reminder

## Leadership and Management

- ILM Award for Young Leaders at SCQF Level 5 (8770-10)\*
- ILM Award in Leadership and Team Skills at SCQF Level 5 (8814-11)\*
- ILM Award in Leadership and Team Skills at SCQF Level 5 (8814-14)\*
- ILM Award in Leadership and Management at SCQF Level 6 (8815-11)\*
- ILM Award in Leadership and Management at SCQF Level 6 (8815-14)\*
- ILM Certificate in Leadership and Management at SCQF Level 6 (8815-21)\*
- ILM Certificate in Leadership and Management at SCQF Level 6 (8815-22)\*
- ILM Certificate in Leadership and Management at SCQF Level 6 (8815-24)\*
- ILM Award in Leadership and Management at SCQF Level 7 (8816-11)\*
- ILM Award in Leadership and Management at SCQF Level 7 (8816-21)\*
- ILM Award in Leadership at SCQF Level 9 (8810-11)\*
- ILM Award in Leadership and Management at SCQF Level 9 (8817-11)\*
- ILM Certificate in Leadership and Management at SCQF Level 9 (8817-21)\*
- ILM Certificate in Leadership at SCQF Level 9 (8810-21)\*
- ILM Certificate in Leadership at SCQF Level 9 (8810-22)\*

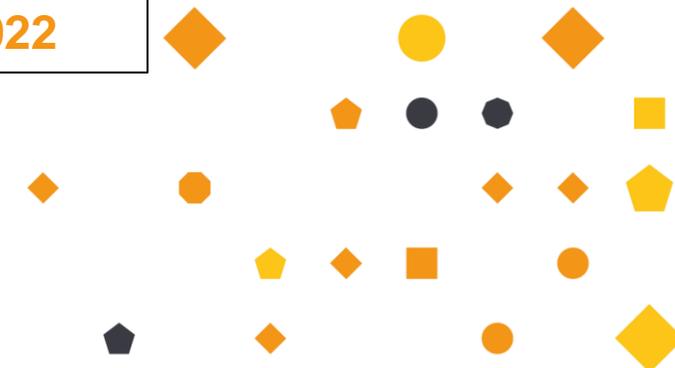
## Business and Enterprise

- ILM Award in Understanding Enterprise at SCQF Level 5 (8812-11)\*
- ILM Award in Understanding Social Enterprise at SCQF Level 9 (8811-11)\*
- ILM Certificate in Enterprise at SCQF Level 5 (8812-21)\*

## Specialist

- ILM Award in Effective Team Member Skills at SCQF Level 5 (8813-11)\*
- ILM Certificate in Management for Social Care Supervisors at SCQF Level 7 (8760-21)\*

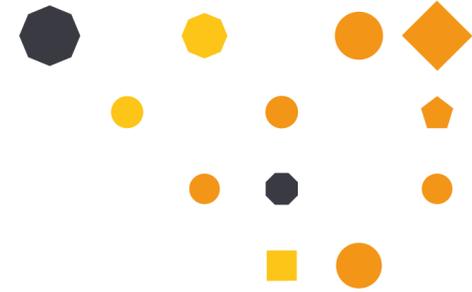
**\*These qualifications will close to new registrations on 31<sup>st</sup> August 2022**





# ILM Endorsed and Development - reminder

- Gentle reminder that E&D will close for new registrations from 31/08/2022
- Certifications can still be made until 31/08/2023
- If you haven't transitioned yet, then please contact [directsales@i-l-m.com](mailto:directsales@i-l-m.com) and one of our team will talk you through the transition
- If you aren't wanting to transition then no further action to be taken



# ILM Guide to Fees: annual price increase

Our annual price increase will be **effective from 1 September 2022**  
For more information on our annual price increase [visit our webpage](#)

## Annual price increase - update

04 April 2022

City & Guilds and ILM prices for the next academic year will be increasing.

Find out more >



# ILM podcasts series

Throughout the series, we are joined by inspirational business leaders to explore the challenges and opportunities that leaders and managers face today.

We'll discuss how we can empower future leaders to navigate the complexities of the world we live in and deliver a positive impact.

[Bookmark this page](#)



# New research: Middle Leaders in FE

## Attracting, sustaining and developing middle leaders in English Further Education

We are delighted to have partnered with the [Association of Colleges](#) (AoC) and [The University of Nottingham](#) to bring you this report, which reveals the essential role that middle leaders play in having a positive impact within the college community.

This report seeks to identify the current levels of support, development and investment into middle management in the Further Education (FE) sector and the effectiveness of the initiatives already in place, to ensure individuals have the skills they need to manage teams effectively and have access to opportunities for progression.



Attracting, sustaining and developing middle leaders in English FE



**ilm** | **aoC**  
ASSOCIATION OF COLLEGES

**Middle leaders in Further Education:**  
Attract. Sustain. Develop

DOWNLOAD THE REPORT



**ATTRACTING, SUSTAINING AND DEVELOPING MIDDLE LEADERS IN ENGLISH FURTHER EDUCATION**

MARCH 2022


In association with



Download the report >



# Next customer update webinar

Join us for our next update:

**Tuesday 5 July 2022**

**09.00 – 10.00 (BST)**

[Register here](#)

Pop this date  
in your diary...

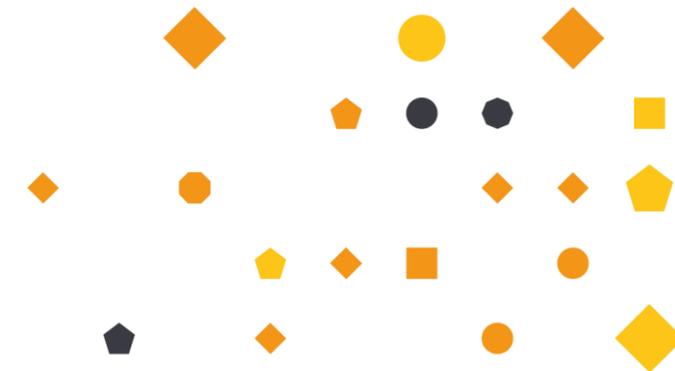
# Recognising Skills Progression with digital credentials

Join our experts for our recognising skills progression with digital credentials webinar in May, as they present the 'what, why and how' digital credentials are used across industries and how you and your learners benefit from their use.

Thursday 12 May 2022

09.30-10.30 (BST)

[Register here](#)



# Questions answers



# Keep in touch

- **Register** to receive the latest 'Funding' and 'Leadership and Management' updates here:

[i-l-m.com/email-updates](https://i-l-m.com/email-updates)

- **Join the conversation, follow us across our social media channels:**



[@ILM\\_UK](https://www.linkedin.com/company/ilmuk)



[@ilm\\_uk](https://twitter.com/ilm_uk)



[@ilmuk1](https://www.facebook.com/ilmuk1)

# Thank you

