



ILM LEVEL 5 S/NVQ IN MANAGEMENT

Overview of units

Ref	Unit title	Mandatory/optional
B7	Provide leadership for your organisation	M
C3	Encourage innovation in your organisation	M
E7	Ensure an effective organisational approach to health and safety	M
F12	Improve organisational performance	M
A2	Manage your own resources and professional development	O
A3	Develop your personal networks	O
B2	Map the environment in which your organisation operates	O
B3	Develop a strategic business plan for your organisation	O
B4	Put the strategic business plan into action	O
B8	Ensure compliance with legal, regulatory, ethical, and social requirements	O
B9	Develop the culture of your organisation	O
B10	Manage risk	O
B12	Promote equality of opportunity and diversity in your organisation	O
C4	Lead change	O
C5	Plan change	O
C6	Implement change	O
D2	Develop productive working relationships with colleagues and stakeholders	O
D4	Plan the workforce	O
D7	Provide learning opportunities for colleagues	O
E3	Obtain additional finance for the organisation	O
E4	Promote the use of technology within your organisation	O
F2	Manage a programme of complementary projects	O
F4	Develop and review a framework for marketing	O
F9	Build your organisation's understanding of its market and customers	O
F10	Develop a customer focused organisation	O

Candidates must complete the mandatory units for their qualification, marked M, then chose from the remaining units, marked O, to complete the qualification – please check with your centre for further advice.

Learning resources

ILM offers learning providers a range of support materials for the ILM Level 5 S/NVQ in Management:

- *National Occupational Standards and Evidence Requirements Level 5 S/NVQ in Management*. This user-friendly book contains qualification information and guidance on unit choice, individual unit specifications and evidence requirements, guidance on assessment, portfolio preparation and sample documentation

ILM membership

All learners gain free studying membership of ILM for one year. Designed to help candidates get the most from their course and advance their management career, studying membership gives access to a wide range of specialist support and development materials and services. Once registered, candidates can activate their ILM studying membership online at www.i-l-m.com/activate. At any time candidates can upgrade to become a full ILM professional member – giving an additional range of membership services and the use of post nominal letters (e.g. AlnstLM).

Contact ILM www.i-l-m.com

The ILM Qualification and Membership teams are dedicated to providing the very best in customer care. If you need guidance on any aspect of leadership and management development, whether at an individual or organisational level, contact ILM.

For information on any aspect of ILM qualifications and learning resources contact **01543 266867** or e-mail **customer@i-l-m.com**

For information on ILM membership contact **01543 266886** or e-mail **membership@i-l-m.com**

Customer Services

Stowe House
Netherstowe
Lichfield
Staffordshire
WS13 6TJ

T 01543 266867
F 01543 266893