



A word from Joseph Ballantine,

Hello Jen!

On behalf of our team at ILM, thank you to everyone who joined our quarterly webinar this week. If you missed it, you can [watch the recording](#) and [access the slides](#).

In this edition, we have some key highlights to share with you including our new Middle Leaders research in collaboration with the AoC, our continued conversation around values-driven leadership, our new suite of Diplomas, upcoming events and other key updates.

I'm also delighted to update you that ILM learners registered for a qualification or EPA, will now receive an email to activate their studying membership with The Institute **the next working day after they are registered** on Walled Garden. To enable your learners to receive studying membership, please do ensure the correct email address is entered at registration. This will ensure your learners receive their complementary studying membership as well as their digital credential. Learn more about recognising skills progression with digital credentials, in our [upcoming 12 May webinar, register today](#).

Finally, I would love to receive your views on how you are responding to the Green agenda in your delivery of Leadership and Management Training. Please share your insights in this short [survey](#). I look forward to sharing more updates in our July webinar.

ILM Quarterly Customer Update Webinar



[Watch the webinar recording >](#)

[Access the webinar slides >](#)

This Quarter's Highlights



AoC | ILM: Uncover our Middle Managers Research

We are delighted to have partnered with the Association of Colleges (AoC) and The University of Nottingham to bring you our latest research, which reveals the essential role that middle leaders play in having a positive impact within the college community. The report explores how we can attract, sustain and develop middle leaders in colleges. If you missed our webinar, you can [watch the recording here](#).



[READ THE REPORT](#)

[WATCH THE RECORDING](#)



Values in Leadership: a continued conversation

Following our recent Leading Through Values research, we're keeping the conversation around values going. Hear from inspirational business leaders at the British School of Coaching and Veolia on the challenges and opportunities that leaders and managers face today and how we can empower future leaders.

[LISTEN TO OUR PODCAST SERIES](#)

Important Update: our prices are changing from September 2022

Our prices will be increasing from September 2022. New prices will be visible on Walled Garden from August 2022.

[FIND OUT MORE](#)

We've updated our guidance on delivering and assessing VRQs

What's changed?

- This useful guidance document has been refreshed and updated to reflect current language and terminology throughout.
- In addition, links within the document have been updated to reflect changes to the Appeals and Access policies.
- Guidance on the use of marks when assessing ILM assessments has been updated.
- Examples have been added to the verb definition document.
- The application for Change of Assessment form has been updated to reflect the current process.

[WATCH THE WEBINAR UPDATE](#)

[VIEW UPDATED GUIDANCE ON VRQs](#)

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Customer Update Webinar - April '22

Important update:
ILM's guide to assessing Vocational Related Qualifications (VRQs)



Take your leadership and management programmes to the next level

High-quality, relevant and tailored training is key to remaining competitive, and recognising skills will set your business apart – making you fit for the future. Discover our Recognition Services, ILM Assured and ILM Recognised, to help you drive growth and stand out from the competition.

[DISCOVER OUR RECOGNITION SERVICES](#)

Do you work in the Adult Care Sector?

If so, you may be interested in the development and launch of our **new Level 5 Adult Care qualification**.

We will be hosting two webinars on **10 May** and **12 May**. During these webinars we will cover the structure, content and assessment strategy of the new Level 5 Adult Care qualification which has been designed to meet the qualification specification published by Skills for Care.

[FIND OUT MORE AND SIGN UP TO THE WEBINARS](#)

Explore our suite of new Level 3, 5 and 7 Diplomas

Good news! Our new suite of Diplomas are now open for registration and specifically designed to allow seamless delivery of the on-programme leadership and management content for apprenticeships at Levels 3, 5, and 7. We're keen to ensure you are supported and have the relevant resources and key benefits at your fingertips for a successful delivery. Explore our diploma qualifications today.

[Explore our Level 3 Diplomas](#)

[Explore our Level 5 Diplomas](#)

[Explore our Level 7 Diplomas](#)

Have you updated your email preferences?

Register your email preferences today and we'll send you the latest updates aligned to your industry area of interest.

[Register now >](#)

Missed anything?

Don't worry. We've archived our quarterly update newsletters and webinars, so that you can stay up to date with the latest information. [Get the latest updates >](#)