

The latest update from ILM

September 2019



A word from Nick Cutland

Recently we've been doing a lot of work to understand what you think of us and what you and your learners want and need.

Following our launch of a new suite of coaching & mentoring qualifications at the end of 2018, we've updated our associated coaching resource packs to ensure they align perfectly with our latest qualifications. Our partnership with the European Mentoring and Coaching Council UK (EMCC UK) is another exciting addition for learners to our Coaching offer.

We're also launching our autumn series of webinars to support our customers with the most up-to-date information; kicking off with a funding and policy webinar hosted by our very own Bryony Kingsland, Stakeholder Partnerships and Policy Manager. Bryony's knowledge of funding is encyclopedic, so I strongly recommend you watch!

We'll be continuing to develop further resources to support you, including webinars and events, so be sure to keep an eye out for future updates on our news and events page.

We're excited to share our latest news with you below, and look forward to continuing to work together.

Kind regards, Nick Cutland, Executive Director, Quality



We've updated our coaching resource packs

We've recently refreshed our resources to align them to our new and existing suite of qualifications. Developed by award-winning experts, our comprehensive coaching packs provide everything you need to deliver engaging coaching skills development, including bite-sized videos, manuals for leaders and learners, presentation materials and class handouts.

[Find out more](#) ➤

Last chance for free conversion of Coaching and Mentoring qualifications

We'd like to remind customers that following the retirement of the 2012 coaching and mentoring qualifications on Sunday 30 June 2019, all new registrations must be on the current 2018 versions.

Customers who previously had approval to deliver the 2012 qualifications are currently eligible for a free like-for-like conversion to the new coaching and mentoring qualification.

If you have not converted to the new qualifications by 31 October 2019, you will no longer be eligible for a free conversion and the usual add on approval process and fee will apply.

In order to beat the cut-off date, please download and complete the form and return it to us as soon as possible.



ILM Guide to Fees 2019–2020

The ILM Guide to Fees is a one-stop guide to all the fees relevant to ILM customers for 2019–2020, including all payment routes for ILM qualifications, training and services. This booklet provides all the information you need on our fees, how to pay them and what they cover.



Download the new Guide to Fees 

Read our latest qualification decisions

We're really pleased to provide ILM customers with a dedicated document detailing our latest qualification decisions. We've a number of qualifications with a December 2019 end date. You can [download our document](#) for all decisions on which qualifications will retire and which ones will be extended, along with their new registration/certification end dates.

Our Quality Assurance Requirements (OQAR)

We're pleased to inform you that OQAR is now available to all centres. OQAR outlines the mandatory requirements for the delivery, assessment and awarding of all ILM qualifications, as well as the specification for quality assurance and control of ILM qualifications.

[Read the document](#)

Looking for ways to improve and lead your teams?

We recently held a webinar aimed at aspiring managers. Watch the recording of our **Understanding Leadership** webinar to help you gain a deeper knowledge of behaviours, leadership styles and tips that will help you manage and understand your team more effectively.

Watch the webinar recording 

Enhance your learners knowledge

All learners on ILM qualification pathways are entitled to award winning learning resources and informative events through The Institute of Leadership & Management.

Studying Membership includes:

- MyLeadership – award winning flagship e-learning tool
- access to 1000's of learning resources
- join a community of over 30,000 leaders – network with like-minded people
- exclusive webinars and events
- digital 'Edge' leadership journal – keeping you informed of current research and best practice
- leadership knowledge driven by research.

How can you ensure learners get access?

Make sure your learners are registered on [Walled Garden](#), including their email address. Each learner will receive an email from The Institute within five working days inviting them to activate their membership.

If you have not registered learners email addresses, they can still register. You'll just need to provide them with their ILM enrolment number and they can [register online](#) by giving a few personal details.



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