



Coaching & Mentoring

Qualifications pre-launch

4th September 2026

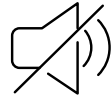


Housekeeping



This session is being recorded

The session is being recorded, which will be sent to all attendees after the webinar, along with the slides.



Everyone is on mute

Everyone is on mute but can you hear us?
Emoji use welcome



Questions & polls

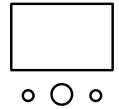
Please add your questions into the question function on. Will we aim to answer all questions although will follow up with the Q&A with the webinar recording.

There will be poll questions, so have your phone to hand.



Captioning

A captioning function is available, which you can activate individually from the banner at the bottom of the screen.



If the session cuts off

Please use the original webinar link to gain access back into the session.
To join over the telephone, select "Phone Call" in the Audio pane and the dial-in information will be displayed

Your *speakers* today



Amelia Woodward
Technical Advisor Manager



Joe Ballantine
ILM Product Manager

Let's take a look at what is happening today

Agenda

- 1 Why is ILM transforming its portfolio
- 2 What is changing and when
- 3 Approvals
- 4 Upcoming events
- 5 Keeping in touch



Why ILM is transforming

Direction of the new portfolio and our qualifications

Why ILM is transforming

Responding to changes in the workplace - hybrid teams, technology advancement, AI, talent pressures, financial challenges/expectations and a greater frequency of change initiatives leading to an accelerated pace of organisational change. All of which Leaders and Managers must navigate.



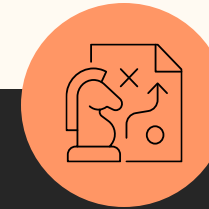
We asked

- What should leadership development look like for today's world?
- How can we improve the current ILM portfolio?



We heard

- More relevance
- Continued flexibility
- Continued workplace application
- Don't fix what isn't broken



We are responding

- Simpler pathways
- Flexible learning journeys
- Stronger workplace impact

Three key design principles

Designed for capability, workplace relevance and demonstrable value.



Simplicity

A portfolio that is easier to understand, navigate and communicate to customers.



Flexibility

Modular adaptable learning journeys.



Impact

Learning that translates into workplace performance.

Leadership & Management

- Leading through change
- Building inclusive teams
- Driving performance through people

Coaching & Mentoring

- Coaching as a core leadership skill
- Capability at every level
- Better conversations and development

What this means for customers and learners

For ILM Customers

- A clearer story to take to your clients
- A stronger link between delivery and workplace impact
- Flexible routes aligned to client challenges and requirements
- Position leadership development around capability

For ILM Learners

- Practical capability they can apply immediately
- Coaching skills they can use every day
- Confidence managing people and building high performing impactful teams
- Recognition through qualifications that support real development

Learning that helps leaders, coaches and mentors operate with impact in the moments that matter.

What's changing and
when

Across levels

Coaching and Mentoring

These qualifications are for individuals wishing to develop or with responsibility for Coaching and Mentoring as part of their daily role within an organisational context. They are also ideal for individuals who wish to move into a development role or start a career as a freelance professional coach or mentor.

3

Award and Certificate in Coaching and Mentoring

- All mandatory units (3 units)
- Knowledge and skills
- Assessed by portfolio (templates provided)

5

Certificate and Diploma in Professional Coaching and mentoring

- All mandatory units (3 units)
- Knowledge and Skills
- Assessed by portfolio (templates provided)

7

Certificate and Diploma in Executive Coaching and Mentoring

- All mandatory units (3 units)
- Knowledge and skills
- Assessed by portfolio (templates provided)



- Suitable for adult learners
- Combined knowledge and skills units to support comparability of outcomes
- Portfolio of Evidence to support flexible assessment approach
- Provides opportunities for progression from level 2 to level 7 and/or career progression

What to expect from the new suite

The refreshed Coaching and Mentoring portfolio represents a significant evolution of the previous ILM suite. Across Levels 3, 5 and 7, the qualifications have been redesigned around a consistent set of principles:

- Stronger integration of **Coaching and Mentoring** across all levels
- Increased emphasis on **supervision** and reflective practice
- Embedded **guidance** of AI and digital coaching capabilities
- Greater focus on **ethics**, safeguarding and professional accountability
- Explicit inclusion of DEI, psychological safety and **neuro-affirming practice**
- A structured **portfolio** assessment
- **Stronger alignment** with current Coaching and Mentoring standards and organisational requirements.

The result is a more coherent progression pathway that develops learners from foundation-level Coaching and Mentoring skills through to professional Coaching and Mentoring practice and ultimately executive-level strategic Coaching and Mentoring expertise.



Coaching & Mentoring

Product closure end registration and certification dates

Product	New reg end date	New cert end date
8585 suite of Level 3 coaching	31.07.2027	31.07.2030
8586 suite of Level 3 mentoring	31.07.2027	31.07.2030
8587 suite of Level 3 coaching & mentoring	31.07.2027	31.07.2030
8588 suite of Level 5 Coaching and Mentoring	31.07.2027	31.07.2030
8589 suite of Level 7 Executive and Senior Level Coaches	31.07.2027	31.07.2030

Coaching & Mentoring

Product extensions

Product	New reg end date	New cert end date
Level 2 Award Effective Mentoring Skills	31.12.2029	31.12.2032
Level 7 Certificate and Diploma for Coaching Supervisors	31.12.2029	31.12.2032

Draft handbooks now available

To support your planning and delivery preparations, we're providing early access to our draft qualification handbooks.

[Get access to the handbooks here](#)



City & Guilds Level 3 Award and Certificate in Coaching and Mentoring (8687-11/21)

Version 0.2 (August 2026)

Qualification Handbook

ILM *Approvals*

Fast Track — Apply for your next qualification

- 1 Apply** Submit your application via our qualification landing page.
- 2 Confirm your details** Confirm you meet the prerequisites.

Not quite eligible yet? No problem — we'll be in touch to talk through your options.
- 3 We review it** Your account contact checks everything's in order.
- 4 You're all set** Added straight to your contract within 5 working days, ready to go.

Contact Direct Sales for any support:
directsales@cityandguilds.com

WHY IT'S EASIER

-  **Faster turnaround**
No lengthy paperwork once you're eligible.
-  **Simple self-service**
Apply directly online, whenever suits you.
-  **One point of contact**
Your account manager handles it all for you.
-  **Clear communication**
You'll always know exactly where things stand. Fast Track will only be available for 12 months.

Fast track available for outgoing Level 3 & 5 & 7 qualifications

Registration end dates 31/07/2027: Certification end dates 31/07/2030

Phasing out	Replacement qualification
8585 Level 3 Effective Coaching	• 8687-11 Level 3 Award in Coaching and Mentoring • 8687-21 Level 3 Certificate in Coaching and Mentoring
8586 Level 3 Effective Mentoring	
8587 Level 3 Effective Coaching and Mentoring	
8588 Level 5 Effective Coaching and Mentoring	• 8688-21 Level 5 Certificate in Professional Coaching and Mentoring • 8688-31 Level 5 Diploma in Professional Coaching and Mentoring
8589 Level 7 Executive and Senior Level Coaches	• 8689-21 Level 7 Certificate in Executive Coaching and Mentoring • 8689-31 Level 7 Diploma in Executive Coaching and Mentoring

Upcoming events

Join our upcoming *webinars*



**ILM Level 5 Operational
Leadership & Management
Development qualifications
launch with Level 3 update**

**22nd September
09:00-10:15**

Register here



**ILM Level 3, 5, 7 Coaching
& Mentoring qualifications
launch**

**28th September
09:30-10:45**

Register here

Talk to us..

**Keep in touch
via our updates
and channels**



Sign up to receive
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management updates



@ilmuk1



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Talk to us..

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Our dedicated customer support teams are ready to answer your questions



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We would like to say...

Thank you