

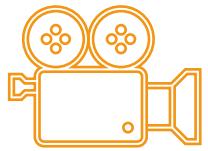
# **Unlock More Value from ILM Qualifications, Apprenticeships and IoL Resources**

A joint presentation from ILM and the  
Institute of Leadership (IoL)

14.01.26



# Housekeeping



## This session is being recorded

The session is being recorded, which will be sent to all attendees after the webinar, along with the slides.



## Everyone is on mute

Everyone is on mute



## Questions & polls

Please add your questions into the question function on the control panel. Will we endeavour to answer all questions although will follow up with the usual Q&A with the webinar recording.

A few poll questions included - have your phone to hand!



## Captioning

A captioning function is available, which you can activate individually from the banner at the bottom of the screen.



## If the session cuts off

Please use the original webinar link to gain access back into the session.

To join over the telephone, select "Phone Call" in the Audio pane and the dial-in information will be displayed

# Agenda

1	Introductions	6	Apprenticeship mapping
2	ILM and IoL	7	Special Interest Groups
3	What's New	8	Next steps: applying for membership
4	Tutor membership	9	Q&A with the panel
5	Student membership		

# Your speakers today



Julie Rowlett  
ILM Technical  
Advisor

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Joe Ballantine  
ILM Product  
Manager

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Rachel Mullings  
IoL Membership  
Manager

**Contact email:**

[rachel.mullings@leadership.global](mailto:rachel.mullings@leadership.global)



# ILM and the Institute of Leadership

Julie and Rachel



# The Institute of Leadership

- Professional membership body
- Leaders, managers, coaches and mentors
- E-learning and practical research
- Unlock leadership potential

**Better Informed, Better  
Connected, Better  
Prospects**



# ILM by City and Guilds

- **Qualifications:** Levels 2–7, supporting everyone from team leaders to senior executives
- **Global Reach:** Active across eight regions, including Africa, South Asia, and the Middle East
- **Focus:** Practical, work-based learning tailored to real-world leadership and management

**Trusted by over 1 million  
leaders since inception**



# ILM and The Institute working together



## Wealth of expertise

Together, we combine many years of experience in the leadership and management space.



## Purpose driven

We're both passionate about our core purposes and missions, and as such, we reinvest our profits to help people and great leadership everywhere.

## Together we're championing the leadership and management agenda

## Learning content and platforms

We bring content and tools that will help you and your learners to develop and become leaders with the right blend of skills.



## Qualifications and membership

Part of our ongoing commitment is always looking for ways we can keep offering organisations and learners the best possible leadership and management training.

# Why change.



[leadership.global](https://leadership.global)



Digital  
transformation:  
CRM, Website,  
LMS

Enhanced user  
experience

Member value –  
Better Informed,  
Better  
Connected,  
Better Prospects

# What's New.



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# What's New



E-learning  
platform –  
MyLeadership+

New IoL  
website

Smarter  
membership  
dashboard



# Live Demo

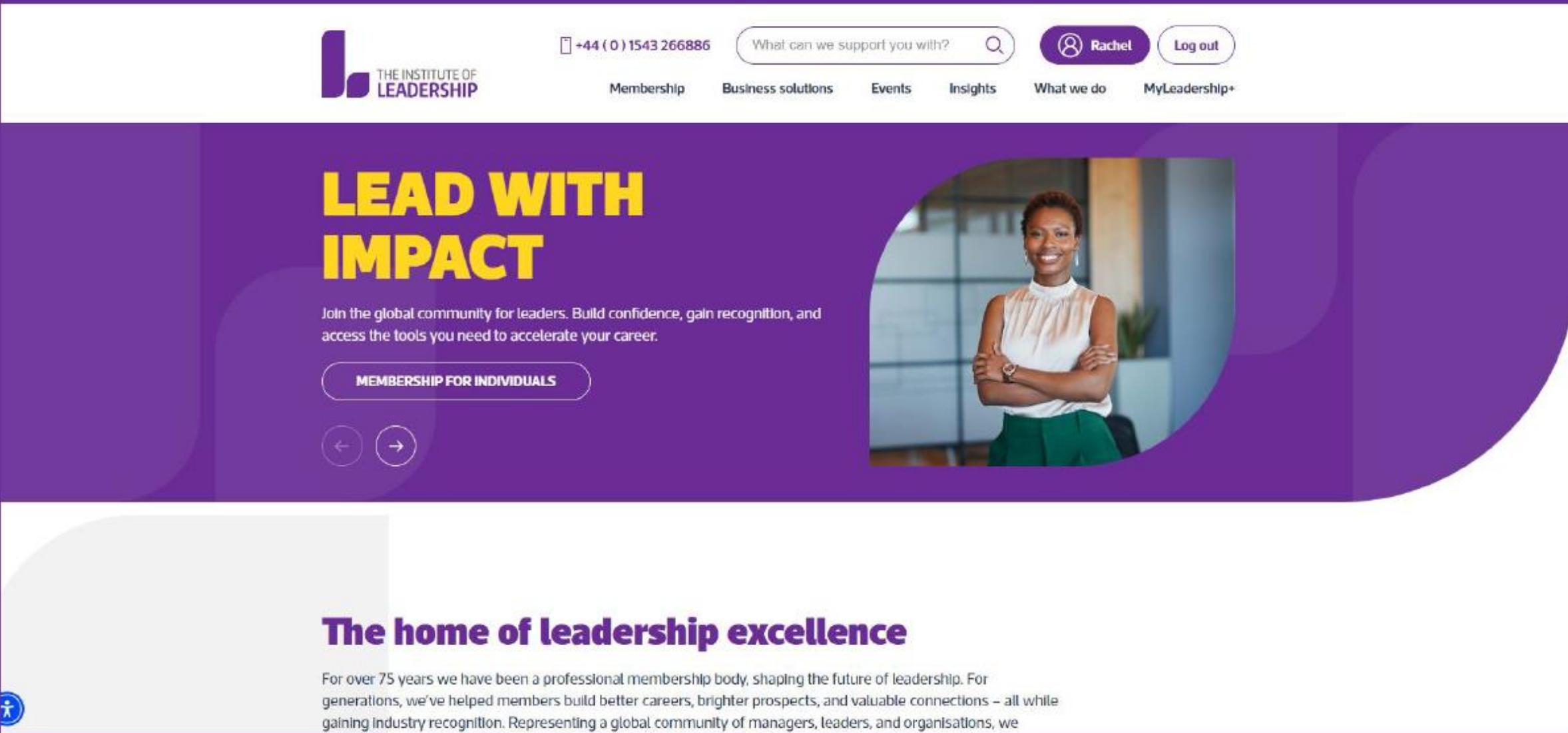
# New website.



[leadership.global](https://leadership.global)



# New Website



The screenshot shows the homepage of The Institute of Leadership website. The header features the institute's logo, a purple stylized 'L', and the text 'THE INSTITUTE OF LEADERSHIP'. It includes a phone number '+44 (0) 1543 266886', a search bar 'What can we support you with?', a user profile 'Rachel', and a 'Log out' button. The main banner has a purple background with white text: 'LEAD WITH IMPACT' and a subtext 'Join the global community for leaders. Build confidence, gain recognition, and access the tools you need to accelerate your career.' Below this are buttons for 'MEMBERSHIP FOR INDIVIDUALS' and navigation arrows. To the right is a circular portrait of a smiling woman. The bottom section features a large white box with the text 'The home of leadership excellence' and a paragraph about the institute's history and mission. A small blue circular icon with a person symbol is in the bottom left corner.

LEAD WITH IMPACT

Join the global community for leaders. Build confidence, gain recognition, and access the tools you need to accelerate your career.

MEMBERSHIP FOR INDIVIDUALS

← →

The home of leadership excellence

For over 75 years we have been a professional membership body, shaping the future of leadership. For generations, we've helped members build better careers, brighter prospects, and valuable connections – all while gaining industry recognition. Representing a global community of managers, leaders, and organisations, we

# New membership dashboard



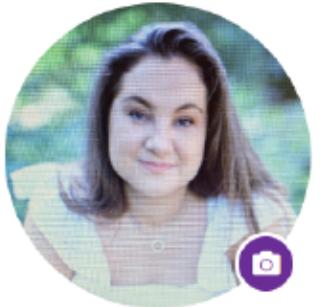
[leadership.global](https://leadership.global)



# New Membership Dashboard

## Profile

IoL no:  
20582970



**Rachel Mullings**  
(MIoL)

### Member

Email: [rachel.mullings@leadership.global](mailto:rachel.mullings@leadership.global)  
Join Date: 03/06/2024  
Renewal: 31/07/2050

To change your membership level, please email  
[membership@leadership.global](mailto:membership@leadership.global)



THE INSTITUTE OF  
**LEADERSHIP**

## Booked Events

Apr  
**30**

Explore Membership  
📍 Online Only  
⌚ 09:00AM

Sep  
**9**

Leading under pressure,  
managing our leadership  
shadow  
📍 Online Only  
⌚ 11:00AM

Jan  
**21**

January Jumpstart:  
Overcoming the  
January Blues  
📍 In Person Only  
⌚ 12:00AM

Feb  
**13**

The 3 critical mistakes  
Managers make and  
how to fix them  
📍 In Person Only  
⌚ 10:00AM

Mar  
**27**

Annual General  
Meeting 2025  
📍 Online Only  
⌚ 01:15PM

## CPD

No data available

**leadership.global**

# New MyLeadership+.



[leadership.global](https://leadership.global)

# New MyLeadership+

## Welcome to MyLeadership+

MyLeadership+  
MyL+ de s'aprt

ENROLL

ADD TO MY LIST

A new era in leadership learning and development

### MyLeadership+ How to Guides



# Tutor membership access.



[leadership.global](https://leadership.global)



1

- Register your account

2

- Select the link in your email to set up your password

3

- Once your password is set, login

4

- Apply for Tutor membership



# Student membership access.



[leadership.global](https://leadership.global)



# Student Membership

- All student members must be registered with an email address with ILM in Walled Garden in order for them to receive the IoL membership activation email
- Email address field is mandated for apprentices registered in EPA Pro
- **Process change** – now **no** opportunity to self-activate, it must be from the email link sent by IoL
- Any problems, advise students to contact **[membership@leadership.global](mailto:membership@leadership.global)**

# Importance of learner email addresses

To ensure learners receive their full benefits, it's essential to include their email addresses when registering in Walled Garden:

- Enables access to complimentary Studying Membership from the Institute of Leadership
- Receive link to their qualification digital credential
- Receive link for the Royal Charter Post Nominal credential (where applicable)

Ensure your learners know they will receive emails from:

Membership :

[membership@leadership.global](mailto:membership@leadership.global)

ILM Digital Credentials

[noreply@digitalcredentials.i-l-m.com](mailto:noreply@digitalcredentials.i-l-m.com)

# What are digital credentials?

- Easy-to-share, online badges that showcase skills and achievements instantly.
- Data-rich credentials with detailed information about the qualification and learning outcomes with fully verifiable proof of competency, to confirm what a learner can do.
- Ideal for sharing on LinkedIn and professional platforms to boost visibility and credibility.
- Poised to replace traditional CVs as primary signal of learning achievement and ensure learners are equipped for a digital future

Registration guidance here:

[Digital Credentials and Walled Garden](#)

For support with the bulk upload process to include email address, please contact the DCService Team

[dcserVICteam@cityandguilds.com](mailto:dcserVICteam@cityandguilds.com)



Mapping Institute of  
Leadership resources to  
apprenticeship standards



# Maximise impact with mapped resources from the Institute of Leadership

## Why mapping matters

Our partnership with The Institute of Leadership offers a powerful Excel-based tool that maps leadership resources directly to apprenticeship standards. Easily filter by KSBs, responsibilities, and assessment methods to save time and enhance programme design.

### For Providers

**Save Time:** Pre-mapped resources eliminate manual effort

**Tailor Delivery:** Filter by what matters most to your programme

**Boost Quality:** Confidently deliver standard-aligned, high-impact learning

### For Learners

**Personalised learning:** Choose from worksheets, podcasts, articles, and events that match individual learning styles.

**Aligned learning:** See how resources map to KSBs to support development and growth.

**Gain recognition:** Access complimentary studying membership with The Institute of Leadership and career-long development opportunities through the option of professional membership.

### Explore mapped topics:

Use the tool to find resources aligned to key leadership capabilities, including:

- Emotional Intelligence
- Strategic Thinking
- Coaching & Mentoring
- Risk Management



## **Special interest groups**

Julie



# Coaching and mentoring SIG

- Runs approximately every 8 weeks
- Informal coming together of ILM C&M customers
- No structured agenda
- An opportunity to share best practice, challenges etc
- Learn from others in the group

Contact [julie.rowlett@cityandguilds.com](mailto:julie.rowlett@cityandguilds.com)  
to find out more.

## C&M SIG 2026 dates for your diary

**Tuesday Feb 17<sup>th</sup> 09.00 – 10.00**

[February SIG](#)

**Monday 13<sup>th</sup> April 12.00 – 13.00**

[April SIG](#)

**Tuesday 30<sup>th</sup> June 16.00 – 17.00**

[June SIG](#)

**Friday 11<sup>th</sup> September 09.00 – 10.00**

[September SIG](#)

**Monday 9 November 12.00 – 13.00**

[November SIG](#)

## Leadership and Management Special Interest Group

- Introduced a Leadership & Management SIG from February 2026
- Same format as C&M SIG:
- May cluster depending on level of interest and product focus
- Complete the links to join which can also be found on the ILM events page

Contact [julie.rowlett@cityandguilds.com](mailto:julie.rowlett@cityandguilds.com) to find out more.

## Leadership & Management SIG dates

**Monday 23<sup>rd</sup> March 16.00 – 17.00**  
[March SIG](#)

**Friday 8<sup>th</sup> May 09.00 – 10.00**  
[May SIG](#)

**Friday 3<sup>rd</sup> July 09.00 – 10.00**  
[July SIG](#)

**Thursday 24<sup>th</sup> September 16.00 – 17.00**  
[September SIG](#)

**Monday 23<sup>rd</sup> November 12.00 – 13.00**  
[November SIG](#)

# Keep in touch with ILM via our updates and channels



[Sign up to receive funding and  
leadership and management updates](#)



[@ILM\\_UK](#)



[@ilmuk1](#)



Thank you



## About ILM

ILM, a City & Guilds brand, is the leading specialist in leadership, management, coaching and mentoring qualifications in the UK. ILM offers a specialist suite of qualifications ranging from Level 2 to Level 7, which are awarded by The City and Guilds of London Institute. ILM also specialises in assessment, learning content, and accreditation of training.

We believe that great leaders can come from anywhere. Developing great leaders at all levels is what makes organisations great places to work and with the right support, anyone can grow and develop to make a real difference. Which is why we help people at every stage of their careers to realise and apply their potential, so that the organisations they work for can reap the benefits.

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Burntwood  
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ILM ([i-l-m.com](http://i-l-m.com))

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