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How to access your account.

If you have registered onto an ILM qualification with a registered provider, you should receive an activation email from us. Within this email is a **link**, which when clicked will take you through to the reset password page.

You simply need to enter your email address and then set up a new password to activate your account.

If you have not received an email from us, you can complete your registration here. You should see the student activation page.

You will need to enter some key information including:

- Your ILM Enrolment number
- Surname
- Email address
- Full postal address

You will also need to agree to our terms and conditions before clicking 'Activate' to complete your registration. Once activated, you should receive your 'Welcome to Membership' email from membership@institutelm.com.

If you get an error whilst completing the form, we may already have an account for you. If so, go back to the 'Password Reset' page to access to your account.

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