

Enabling High Performance



Whether it's managing poor performance or good, this workshop delivers practical tools and techniques for effective performance management.

Creating better teams

The way and standard to which every employee does their job will shape the overall success of an organisation.

A manager's primary focus is to create effective teams – and using performance management to maintain, monitor and improve performance is key.

From setting realistic performance measurements to effective meetings and record keeping, every manager needs a core toolkit for performance management to ensure they deliver business goals.

Workshop features

This ready-to-run workshop covers all the key learning and techniques for effectively managing the performance of teams. It will enable participants to better understand the needs and motivations of others and use a range of practical tools and techniques to work with them to deliver great results.

After completing this workshop, **participants will be able to...**

- Manage 'good performance' so that the benefits are felt by the individual, team and organisation
- Manage 'poor performance' in the interests of the individual, team, and organisation
- Identify factors affecting good and poor performance
- Understand practical steps, tools and techniques for undertaking an effective performance conversation
- Hold effective, face-to-face performance conversations to tackle and resolve performance issues and identify good performance