ILM Level 2
Award in Effective Mentoring Skills

Who is this qualification for?
This qualification is for those who wish to develop their knowledge and skills in order to understand and undertake effective mentoring in a range of situations, such as an organisation, the voluntary sector, community groups, etc.

Benefits for individuals
- Develop an understanding of the role and nature of mentoring
- Utilise mentoring skills to reflect on own performance and learn key listening & questioning techniques
- Understand how to organise mentoring activities and plan for effective mentoring sessions
- Reflect on own performance and define the goals, progress and actions required

Benefits for employers
- Gives employees the skills and knowledge to develop effective mentoring practice within their own roles and responsibilities
- Develops a mentoring culture in your organisation by introducing key mentoring skills and techniques

Progression
This qualification will provide progression opportunities to other qualifications such as:
- ILM Level 3 Award or Certificate in Effective Coaching
- ILM Level 3 Award or Certificate in Effective Mentoring
- ILM Level 3 Award or Certificate in Leadership & Management
Qualification overview

<table>
<thead>
<tr>
<th>Qualification title</th>
<th>Credit value</th>
<th>Total qualification time</th>
<th>Structure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level 2 Award in Effective Mentoring Skills</td>
<td>5 credits</td>
<td>30 hours</td>
<td>Two mandatory units*, One hour induction, A minimum of two hours tutorial support</td>
</tr>
</tbody>
</table>

*Refer to table below for unit details

Rules of combination

- Learners must complete both mandatory units, achieving 5 credits.

Overview of units

<table>
<thead>
<tr>
<th>Reference</th>
<th>Unit title</th>
<th>Level</th>
<th>CV*</th>
<th>GLH**</th>
</tr>
</thead>
<tbody>
<tr>
<td>8584-200</td>
<td>Understanding Mentoring</td>
<td>2</td>
<td>2</td>
<td>7</td>
</tr>
<tr>
<td>8584-201</td>
<td>Developing Mentoring Skills</td>
<td>2</td>
<td>3</td>
<td>7</td>
</tr>
</tbody>
</table>

*Credit value **Guided learning hours

Contact ILM

The ILM Customer Service Team is dedicated to providing the very best in customer care. If you need guidance on any aspect of leadership and management development, whether at an individual or organisational level, contact ILM.

T 01543 266867
E customer@i-l-m.com

Learning resources

There is a range of materials available to support ILM qualifications through our online portal, Walled Garden, and the ILM website. Contact us to find out more.

Institute of Leadership & Management membership

All ILM learners receive a minimum of 12 months membership of the Institute of Leadership & Management, bringing access to a wealth of resources to support their leadership development.

Our ethos

Our qualifications combine innovative design with a strong focus on workplace performance. We believe this delivers well-rounded managers with a proven ability to perform to the required standards.