ILM Level 3
Award and Certificate in Effective Mentoring

Who are these qualifications for?
These qualifications are for learners at all levels who want to develop their knowledge and skills in effective mentoring within an organisational context. They are ideal for both new and existing mentors.

Benefits for individuals
- Know what it takes to be an effective mentor
- Understand the role and responsibilities of effective mentors
- Learn a recognised mentoring model and the tools and techniques to support it
- Put your new skills into practice by carrying out supervised mentoring sessions
- Analyse your mentoring performance in order to improve own ability

Benefits for employers
- Implement mentoring to improve organisational performance
- Ensure the individuals developed as effective mentors are equipped with the skills, knowledge and understanding they require
- Enhance the mentoring culture in your organisation by developing highly effective mentors

Progression
This qualification will provide progression opportunities to other qualifications such as:
- ILM Level 3 Certificate in Effective Coaching
- ILM Level 3 Certificate in Effective Coaching and Mentoring
- ILM Level 3 Certificate or Diploma in Leadership and Management
- ILM Level 5 Certificate or Diploma in Effective Coaching and Mentoring
Qualification overview

| Qualification title                                      | Credit value | Total qualification time | Structure                                                      |
|----------------------------------------------------------|--------------|--------------------------|                                                               |
| 8586-300 Understanding Good Practice in Mentoring within an Organisational Context | 3            | 3                        | A Mandatory units *                                           |
| 8586-301 Undertaking Mentoring within an Organisational Context | 4            | 12                       | C Mandatory units **                                           |
| 8586-302 Undertaking an Extended Period of Mentoring within an Organisational Context | 7            | 14                       | A Mandatory units ***                                          |
| 8586-303 Reflecting on Mentoring Skills within an Organisational Context | 3            | 8                        | C Mandatory units **                                           |

*Refer to table below for unit details

Rules of combination

**Award**
- Three mandatory units, achieving 10 credits.

**Certificate**
- Three mandatory units, achieving 13 credits.

Overview of units

<table>
<thead>
<tr>
<th>Reference</th>
<th>Unit title</th>
<th>Level</th>
<th>CV*</th>
<th>GLH**</th>
<th>Mandatory***</th>
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</thead>
<tbody>
<tr>
<td>8586-300</td>
<td>Understanding Good Practice in Mentoring within an Organisational Context</td>
<td>3</td>
<td>3</td>
<td>9</td>
<td>A C</td>
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<tr>
<td>8586-301</td>
<td>Undertaking Mentoring within an Organisational Context</td>
<td>3</td>
<td>4</td>
<td>12</td>
<td>A</td>
</tr>
<tr>
<td>8586-302</td>
<td>Undertaking an Extended Period of Mentoring within an Organisational Context</td>
<td>3</td>
<td>7</td>
<td>14</td>
<td>C</td>
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<tr>
<td>8586-303</td>
<td>Reflecting on Mentoring Skills within an Organisational Context</td>
<td>3</td>
<td>3</td>
<td>8</td>
<td>A C</td>
</tr>
</tbody>
</table>

*Credit value  **Guided learning hours  ***A=Award C=Certificate

Contact ILM

The ILM Customer Service Team is dedicated to providing the very best in customer care. If you need guidance on any aspect of leadership and management development, whether at an individual or organisational level, contact ILM.

**T 01543 266867**
**E customer@i-l-m.com**

All ILM qualifications are awarded by the City and Guilds of London Institute, which was founded in 1878 and is incorporated by Royal Charter.

Learning resources

There is a range of materials available to support ILM qualifications through our online portal, Walled Garden, and the ILM website. Contact us to find out more.

Institute of Leadership & Management membership

All ILM learners receive a minimum of 12 months membership of the Institute of Leadership & Management, bringing access to a wealth of resources to support their leadership development.

Our ethos

Our qualifications combine innovative design with a strong focus on workplace performance. We believe this delivers well-rounded managers with a proven ability to perform to the required standards.